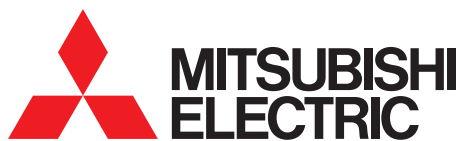


The Renewable Solutions Provider

Making a World of Difference

Heating

For Domestic Applications
Ecodan FTC5



Air Conditioning | Heating
Ventilation | Controls

ecodan[®]
Renewable Heating Technology

A modern interior space featuring a large, multi-paned window that looks out onto a brick building and greenery. The room has dark wood plank flooring. In the foreground, a glass partition separates a dining area with a round table and chairs from a living area. The living area contains two dark leather armchairs and a low coffee table. A white radiator is mounted on the right wall, and a framed abstract painting hangs above it. A long, thin light fixture is recessed into the ceiling.

The Ecodan range of
air source heat pumps
deliver efficient, renewable
heating for your home

Harnessing renewable energy to heat UK homes more efficiently

Increasing energy bills, the need to reduce carbon emissions and the raft of challenging legislation are driving the demand for alternative forms of domestic heating to improve energy efficiency.

Mitsubishi Electric has used its expertise and pivotal technology to develop renewable solutions to address these issues head on.

Why use Mitsubishi Electric's Ecodan air source heat pumps for your heating?

The MCS approved, award-winning Ecodan range has been specifically designed for the UK's conditions. With a UK-built cylinder and advanced controls, the system is available as a packaged or component solution, optimised to provide all the heating and hot water a home needs, whatever the weather.

The name Mitsubishi is synonymous with excellence

Founded in 1921, Mitsubishi Electric is now a global, market leading environmental technologies manufacturer. In the UK, the Living Environmental Systems Division provides proven solutions that heat, cool, ventilate and control our buildings in some of the most energy efficient ways possible.

Mitsubishi Electric has specifically designed the Ecodan range for UK homes. Ecodan air source heat pumps provide renewable heat energy to challenge traditional heating methods, whilst meeting the energy and carbon reduction demands of today and beyond.

We believe that global climate challenges need local solutions. Our aim is to help individuals and businesses reduce the energy consumption of their buildings and their running costs.

At Mitsubishi Electric we have evolved and today we offer advanced environmental systems that really can make a world of difference.

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The Energy and Climate
Change Committee recognises
that heat pumps could meet up
to 75% of residential heating
demand in the UK¹



Why air source heat pumps and why now?



With space heating and hot water accounting for almost three quarters of the total energy consumed in UK homes, domestic heating is an obvious area to target to help combat rising energy bills.

Increasingly tough legislation is driving the demand for improved energy efficiency in the home, with the UK Government committed to reducing CO₂ emissions by 80% from 1990 levels, by 2050². This means a reduction of at least 34% in greenhouse gas emissions by 2020.

It's clear that to achieve these ambitious goals, our approach to energy use and the way we heat our homes has to change. Pivotal to this change is improved energy efficiency and a greater use of renewable energy.

Air source heat pumps use free renewable energy from the outside air and upgrade it for use in the home.

Why Ecodan air source heat pumps are an ideal alternative to traditional heating

Recognised as a renewable technology by both UK and EU Governments, heat pumps provide an effective, energy efficient alternative to traditional heating systems. Ecodan uses advanced technology to heat homes and hot water using energy absorbed from the outdoor air.

As perhaps the single most important renewable solution, heat pumps are an established, proven technology, supported by Government incentives, economically viable and flexible in their application for domestic heating.

Significantly, the Committee on Climate Change recognise that heat pumps could meet up to 75% of the total residential heat demand in the UK¹.

Over the last decade continual developments and major advances such as the introduction of variable capacity control have helped to position Ecodan air source heat pumps as the market leader.

Mitsubishi Electric has now introduced advanced controls to ease use along with a quality-assured, British-built cylinder which can reduce installation time and costs.

^{*1} The Renewable Energy Review, May 2011, BEIS / Committee on Climate Change

^{*2} Pathways 2050

The benefits of Ecodan



Ecodan 8.5kW
air source heat pump



Heating UK homes with Ecodan air source heat pumps is now a viable and credible alternative to traditional methods and can help to combat rising energy bills through greater efficiency.

By using an Ecodan to provide space heating and hot water, it is possible to reduce a home's CO₂ emissions and running costs.

Ecodan uses inverter-driven heat pump technology to harvest and upgrade free, renewable energy from the outdoor air to deliver heating and hot water, even in temperatures as low as -25°C.

For every 1kW of electrical input energy, Ecodan harvests and upgrades renewable heat from the outdoor air to provide the home with an average of at least 3.2kW of heat output.^{*3}

Outstanding benefits:

- Energy monitoring as standard
- Improves energy use leading to lower running costs and CO₂ emissions
- Qualifies for the Renewable Heat Incentive
- 5% VAT rating on capital and install costs
- No gas supply, flues or ventilation required, therefore poses no carbon monoxide risk
- Low noise levels - Ecodan has achieved the Noise Abatement Society's Quiet Mark
- MCS approved



^{*3} The overall system efficiency and energy savings will depend on the comparison with your current heating system, satisfactory system design and installation, and operational settings i.e. how you use the heating system.

Ecodan - suitable for both new and existing homes

The Government is focused on the need for housing growth as an ideal opportunity to cut energy use in homes and continues to introduce legislation and guidelines to support this.

Buildings account for 44% of all UK CO₂ emissions (more than industry or transport)^{*4}. As a nation we are now creating new low carbon houses, yet around 75% of existing homes will still be in use in 2050, so to a large extent our future housing stock is already built. If we can find ways of easily improving the efficiency of existing buildings we can make a dramatic difference to both CO₂ emissions and energy use.

Ecodan provides a proven, efficient way of heating homes. The Government's Department for Business, Energy & Industrial Strategy (BEIS) will now pay for the generation of renewable heat through the **Domestic Renewable Heat Incentive (RHI)**.

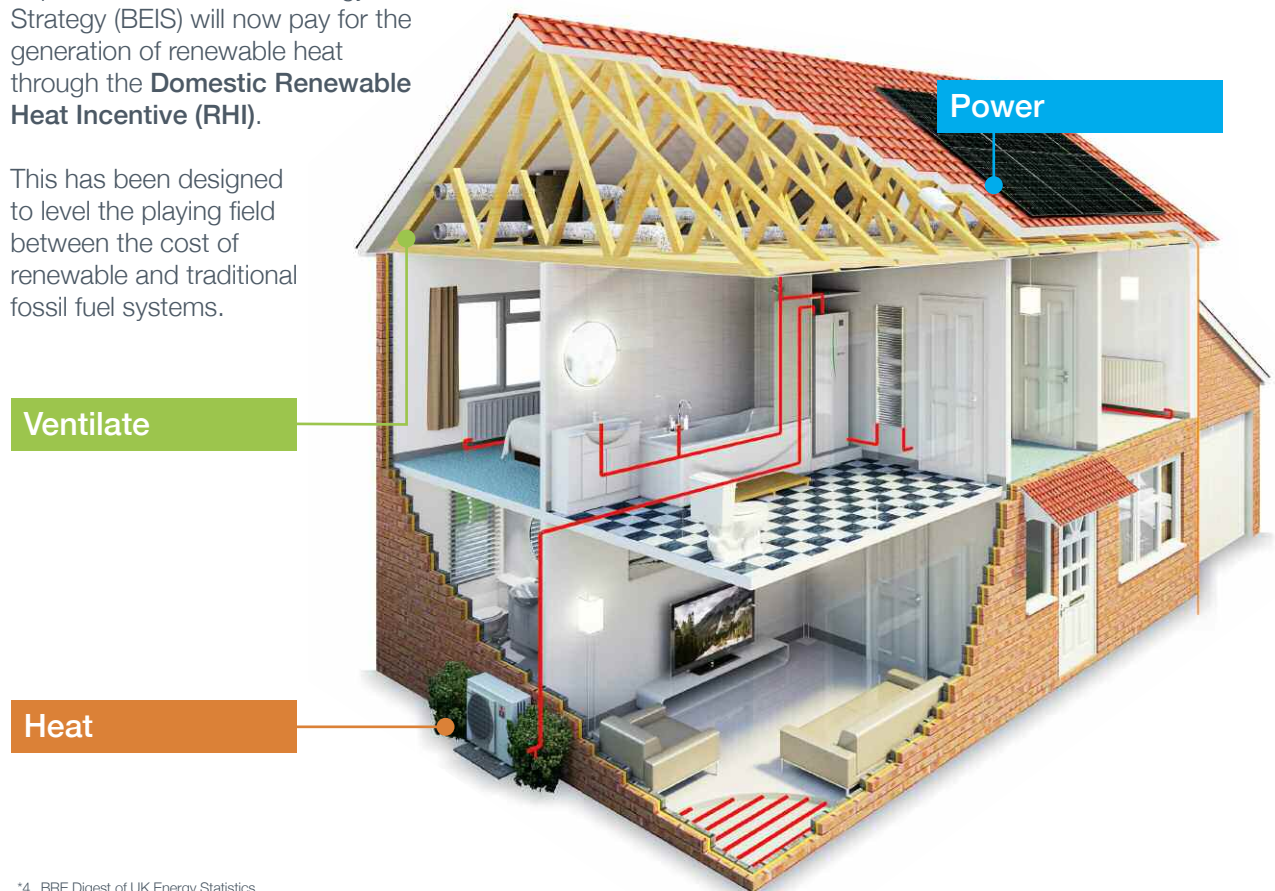
This has been designed to level the playing field between the cost of renewable and traditional fossil fuel systems.

Air source heat pumps are also covered by Permitted Development legislation because they can improve the efficiency of existing buildings, although noise levels must be taken into account.

Ecodan is recognised by the Noise Abatement Society and has received its prestigious Quiet Mark accreditation.

Before considering any heat pump, Mitsubishi Electric strongly recommends that basic thermal improvements are undertaken in these properties to provide the highest levels of thermal efficiency. These can include cavity wall insulation, loft insulation and double glazing.

In recognition of Ecodan's status as a low carbon technology, the cost of VAT is reduced to 5% as opposed to the standard rate of VAT applicable on all traditional heating systems.



^{*4} BRE Digest of UK Energy Statistics

Renewable heating solutions for Homeowners & Selfbuilders

“We always intended to use an air source heat pump and my M&E consultant pointed me towards Ecodan because it has developed such an impressive reputation.

We built-in a small plant room on the top floor and this links straight to the Ecodan units on the external balcony.”

Andrew Critchlow, property owner and Director, AEW Architects



Ecodan is suitable for the vast majority of homes, so whether you live in a small flat, or a large detached house, Ecodan provides reliable and efficient space heating and hot water all year round.

Like any heating system, Ecodan works effectively in properties with high levels of thermal efficiency. Where possible we recommend undertaking basic improvements in existing properties such as cavity wall insulation, loft insulation and double glazing, before installing a heat pump.

The Ecodan range has received full accreditation for the Government's Microgeneration Certification Scheme (MCS). Please visit their website for further details:

microgenerationcertification.org

In recognition of Ecodan's status as a low carbon technology, the cost of VAT is reduced to 5% capital and associated install costs as opposed to the standard rate of VAT applicable on all traditional heating systems.

For new-build properties, renewable technologies such as Ecodan are also eligible for zero VAT. Please visit the following website for further details:

hmrc.gov.uk/vat/sectors/consumers/energy-saving.htm

Living with Ecodan

Mitsubishi Electric's latest generation controller uses a simple graphical interface and features an advanced room temperature control mode. By using room temperature as well as outdoor temperature, the system responds faster, creating a more stable and comfortable home while maintaining system efficiency.

Mitsubishi Electric has developed Energy Monitoring Packs (EMP's) to suit every domestic application. These packs are ideal for users needing exact consumption figures, or for those claiming additional Renewable Heat Incentive payments for metering.

Refurbishment

The Ecodan range comes as a complete packaged solution and is also available as a stand-alone unit. This provides more choice and flexibility and allows Ecodan to be used with a greater array of cylinders, making it immediately suitable for the majority of UK properties that meet modern levels of thermal insulation.

It also means that unlike many other air source heat pump systems, Ecodan can be properly retro-fitted to the majority of houses from the 1950s onwards.

Air source heat pumps are now covered by Permitted Development legislation because they can improve the efficiency of existing buildings, although noise levels must be taken into account.

We are also now able to intelligently control a secondary heat source, e.g. a gas boiler as part of a hybrid system.

Selfbuilders

Ecodan is a perfect solution for selfbuilders who need to adhere to Building Regulations and any renewable energy targets set by the local authority. With Ecodan only requiring electricity, it is ideal for the many areas of the UK not on the National Gas Grid.

Government incentives

Ecodan is designed to be eligible for financial incentives from the Government, such as the Renewable Heat Incentive. The only condition is that the equipment and the installer be registered under the Microgeneration Certification Scheme. Both retrofit and selfbuilders are included in the Renewable Heat Incentive

Ideal for off-gas areas

Ecodan can be used to replace any existing heating system, and offers those in off-gas areas a viable, low carbon alternative to oil. Ecodan also offers significant reductions in installation and running costs compared to oil and with a professionally maintained Ecodan heat pump unit offering an average lifespan of 15 - 20 years, you'll save on annual maintenance costs too.

Installing Ecodan

It is important to ensure that your system is optimised to suit your individual property and consistently delivers the highest possible performance. Our Heating Partners are independent contractors and plumbers who have demonstrated that they are appropriately qualified, have attended the Mitsubishi Electric Ecodan training days and have met the qualifying criteria.

The Governments 4th Carbon Plan sees direct carbon emissions in buildings significantly reduced by 2030 as a result of improvements in energy efficiency^{*5}.



“Ecodan is the ideal solution for us: no fuss, no mess, and very economical, I am really pleased with its performance. They are also virtually maintenance free, all that is required is an annual check by a qualified tradesman to make sure the units are working properly and the vents are clear of debris.”

Keith Maddison, Homeowner

^{*5} Source BEIS

Renewable heating solutions for Housebuilders & Developers



The need for sustainable homes

There is currently a substantial under supply of housing stock in the UK. In order to meet the demand for new homes, the housing sector is set to increase its build rate.

This means that by the year 2050, over a third of the UK's housing stock will have been built inside of four decades. The Government is therefore focused on using this growth as the ideal opportunity to cut energy use in homes and is introducing legislation and guidelines in support of this.

Space heating and hot water account for almost three quarters of the total energy consumed in UK homes, so this is an obvious area to target to help combat rising energy bills and reduce CO₂ emissions.

Therefore the construction of hundreds of thousands of new homes is the ideal opportunity to change our approach to how we heat and provide hot water in a home. The use of heat pumps will help the UK fulfil its carbon emission obligations, as well as help consumers reduce their fuel bills.

Part L of the Building Regulations and The Standard Assessment Procedure (SAP)

To help achieve these ambitious goals, Part L of the Building Regulations for the construction of new homes in the UK is specifically designed to reduce energy usage within the dwelling. The Standard Assessment Procedure (SAP) is the Government-approved method for assessing the energy efficiency of a new home.

The SAP rating of a new dwelling is an integral element of Part L and fundamental in assessing if a new dwelling is allowed to be built. Higher SAP ratings mean lower CO₂ emissions from the dwelling and cheaper fuel bills for consumers.

Use of renewable technologies such as heat pumps and mechanical ventilation with heat recovery (MVHR) technology can make compliance with building regulations and achieving higher SAP ratings more likely.

The reduced carbon emissions from using renewable technologies will help a building achieve a lower carbon emission rate than the maximum allowable emission rate (kgCO₂/m²/year) in the SAP calculation.

The technical challenge facing new build homes

As building regulations have been updated, focus has been placed on increasing the insulation levels, and decreasing the air leakage rate of new build homes.

Improvements have been made in the following areas of house construction:

- Building fabric U-values reduced (high insulation)
- Highly insulated thermal bridge products
- Increased air-tightness of buildings
- Better on-site construction practises

By making these improvements, the amount of energy required to heat a home to a comfortable temperature throughout the year will reduce. In some cases a new build home will only require half the amount of heat energy to keep it warm all year round, compared to the same sized home built ten years ago.

Additionally the peak heat loss of a new dwelling can be 30% lower than an equivalent building constructed ten years ago.

Smaller heating plant is required to ensure that the home is kept warm on the coldest days of the year, and heating equipment must therefore be selected correctly to avoid oversizing and inefficient operation.

Over the same period, the amount of energy required to produce hot water all year round for a new build home has remained approximately the same. For example: we still demand plentiful water flow rates from showers, at a comfortable temperature.

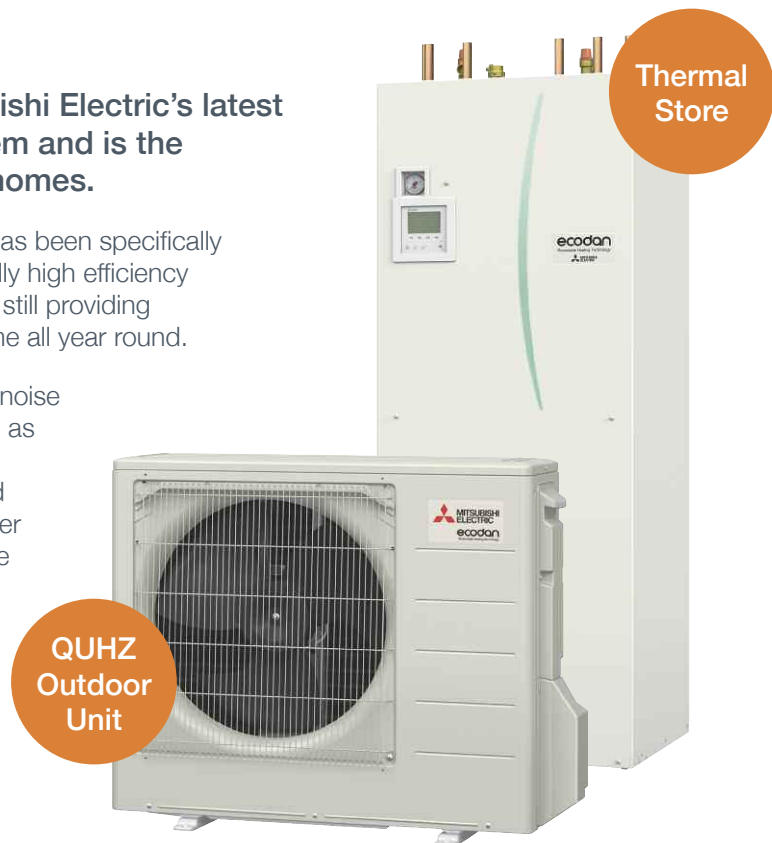
In well insulated properties the space heating energy requirement may therefore be lower than that of hot water. Hot water production then becomes the dominant load in the home, so efficient water heating is essential in order to maximise the reduction of energy consumption and CO₂ emissions within the property.

A simple solution

The Ecodan QUHZ is Mitsubishi Electric's latest air to water heat pump system and is the ideal solution for new build homes.

The MCS approved Ecodan QUHZ has been specifically designed to operate with exceptionally high efficiency in the production of hot water, whilst still providing renewable space heating for the home all year round.

Operating with a market leading low noise output and built in energy monitoring as standard, the outdoor unit works in conjunction with a specially designed thermal store, providing high hot water output without the need to pasteurise the water.



Renewable heating solutions for Housing Associations



These Cottsway Housing Association tenants saved enough from their reduced heating bills for a family holiday in the sun.



Housing Associations are under increased pressure to adhere to legislation covering both new-build properties and refurbishments. There is also a very real need to improve energy efficiency throughout their portfolio of homes.

Ecodan can help reduce a properties' carbon footprint, combat fuel poverty^{*6} by helping to reduce household running costs and for new social housing stock, assist in meeting renewable targets.

Fuel Poverty

Ecodan can immediately help reduce running costs to alleviate fuel poverty. By extracting renewable energy from the outdoor air the system maximises the energy provided to the household. It offers a reduction in running costs over gas, LPG and even more over oil, and direct electric.^{*7}

Mitsubishi Electric is proud to be a supporter of National Energy Action (NEA) and its efforts to tackle fuel poverty. In particular, we are committed to working with NEA's Technical Team to highlight the difference that the new generation of air source heat pumps can make to vulnerable householders who are struggling to pay their fuel bills, particularly for those people living in off-gas areas.

The relationship with NEA is helping us to have a better understanding of the individual needs of particular types of low income households, and the steps required to make our technology the most easy to use and cost effective for fuel poor households.

“We knew that tenants would see a cut in their fuel bills following the installation of Ecodan, but the level to which this has happened has really surprised us.”

Cottsway Housing

^{*6} A household is said to be in fuel poverty if it needs to spend more than 10% of its income on fuel to maintain a satisfactory heating regime* - BEIS

^{*7} Potential low energy performance benefits will depend on satisfactory system design and installation, and operational settings, i.e. how you use the heating system.

Refurbishment

The Ecodan range comes as a complete packaged solution and is also available as a stand-alone unit.

This provides more choice and flexibility and allows Ecodan to be used with a greater array of cylinders, making it immediately suitable for the majority of UK properties that meet modern levels of thermal insulation.

It also means that unlike many other air source heat pump systems, Ecodan can be properly retro-fitted to the majority of houses from the 1950s onwards.

Air source heat pumps are now covered by Permitted Development legislation because they can improve the efficiency of existing buildings, although noise levels must be taken into account.

Mitsubishi Electric has also developed Energy Monitoring Packs (EMP's) to suit every domestic application. These packs are ideal for users needing exact energy consumption figures, such as housing associations.

“Reaction to the new technology has been extremely positive and tenants are reporting a better all-round heat in their homes, whilst experiencing a significant drop in their fuel costs.”

Vince Wedlock-Ward, Southern Housing Group

A versatile and renewable solution

Whether installed in small flats, or large detached properties, Ecodan can reduce running costs, lower CO₂ emissions and offer reliable, sustainable heating and hot water all year round for the majority of homes.

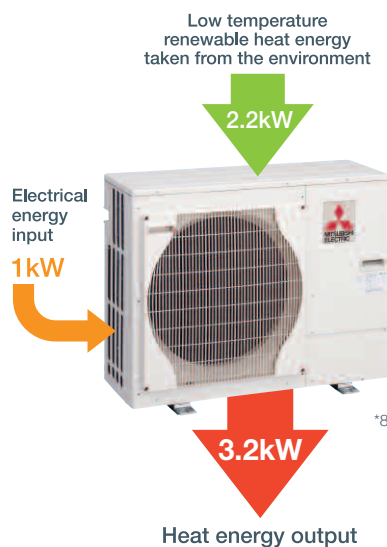
Ecodan can be retro-fitted to almost any property from the 1950's up to the present day, and older properties that have been thermally upgraded can also benefit from this low carbon alternative to traditional domestic hot water systems.

Maintenance on an Ecodan system is simpler than gas, and with a professionally maintained Ecodan air source heat pump unit offering an average lifespan of 15 to 20 years, you'll save on annual maintenance costs too.

We are also now able to intelligently control a secondary heat source, e.g. a gas boiler as part of a hybrid system.

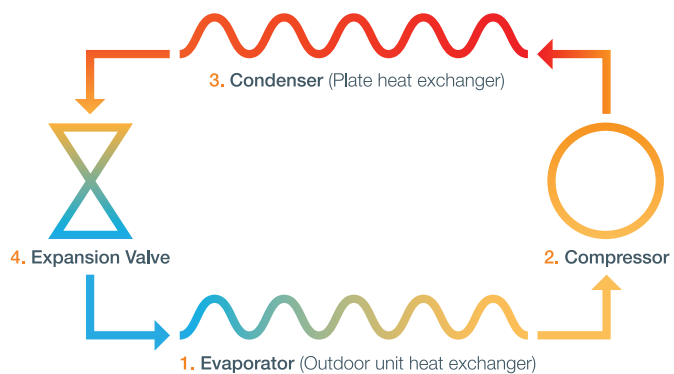


How Ecodan air source heat pumps work



Heat pumps use electrical energy and take low grade heat energy from the outdoor air, to heat refrigerant which in turn heats water for domestic use and space heating. The efficiency of a heat pump is known as the Coefficient of Performance or CoP. This is a ratio of the heat delivered to power consumed.

The operation of a heat pump is similar to a refrigerator - but in reverse. This process is known as the **vapour compression cycle** and the following is a more detailed explanation.



At the beginning of the first phase the refrigerant is a cold low pressure liquid.

1. The refrigerant passes into the evaporator and heat energy from the outside air passes over the evaporator causing the refrigerant to increase in pressure and change to a warm vapour.
2. This warm vapour then enters the compressor where its temperature increases as a result of the compression process and turns into a hot gas.
3. The hot refrigerant gas is then condensed as it passes across one side of a plate heat exchanger. The heat is transferred to the cooler side (water side) of the heat exchanger, and this is transferred via the primary water circuit to heat up the water tank inside the property. As the temperature of the refrigerant decreases the state changes from a gas back to a cool vapour.
4. Despite dropping in temperature, the cool vapour still has a high pressure and to reduce this pressure the vapour passes through an expansion valve. This causes the pressure to drop and the temperature lowers, returning the refrigerant to its initial state of cool low pressure liquid.

This process is repeated

It is only the refrigerant that passes through this cycle; the water is heated as it travels through the plate heat exchanger. The heat energy from the refrigerant passes through the plate heat exchanger to the cooler water which increases in temperature. This heated water enters the home heating circuit and can also be used to provide domestic hot water via a hot water cylinder.



^{*8} As independently tested by BSRIA based upon BSEN14511 Part 3 standard rating conditions. Due to the method of operation, the performance of heat pumps will vary based upon the temperature of the heat source and the requirements of the heat delivered. The BSEN14511 testing relates to the heat pump performance only and not the entire heating system.

What makes Ecodan unique?

Heat pump technology has been around for decades. This means just like many items of household technology; developments, tweaks and improvements are constantly being made, either to enhance the user experience or to provide improved operational performance.

Ecodan is now in its 5th generation (FTC5), having been continually developed and improved upon to ensure the best experience for the end user and the installer. We have learnt that having a good heat pump isn't enough - the service, support and add-on features are equally important in delivering the solution.

What makes Ecodan unique:

■ ErP A++ Energy Label

Our entire Ecodan heat pump range has been rated at A++

■ Energy Monitoring

Energy monitoring comes as standard on all Ecodan FTC5 models. Further energy monitoring packs are also available, ranging from electric meter packs through to RHI compliant Metering and Monitoring Service Packs (MMSP) which allow additional RHI payments to be claimed

■ SD Card Commissioning and Logging

All settings can be pre-loaded on to the SD card and then simply inserted on site during commissioning. The SD card then logs performance data to help with fault finding

■ MELCloud Wi-Fi Control

MELCloud is a major investment from Mitsubishi Electric to allow us to offer fast and easy mobile control and monitoring of the Mitsubishi Electric Ecodan system from anywhere in the world

■ Hybrid Control

This enables Ecodan to work seamlessly alongside existing heating systems to help reduce initial investment and deliver run cost savings

■ Ecodan Dashboard

Live monitoring of Ecodan heat pumps from all over the UK, enabling the viewer to see how heat pumps perform in the real world, 24hrs a day, 365 days a year

■ Ecodan Selection Tool (MIS3005)

A tablet and mobile app which helps anyone interested in the technology understand what it can do for you and your project. Includes an RHI calculator and design tool compliant with MIS3005 MCS standards to ensure installers can design systems correctly

■ MCS Approved

All our Ecodan products are MCS approved and can qualify for Renewable Heat Incentive (RHI) payments

■ Quiet Mark

A unique accolade from the Noise Abatement Society given to technologies with best in class noise levels

■ MELSmart

Engineers on the phone and on-site helping you to design systems, fault find and service systems

■ Built in the UK

We are investing in UK manufacturing with our facilities in Livingston, Scotland becoming our Ecodan manufacturing plant for Europe

■ Ecodan FTC5 Cylinder Range

Improved cylinder performance and faster heat up times through the use of plate heat exchanger technology

There are so many choices for consumers and installers when investing in a new heating system and Mitsubishi Electric aims to provide complete support and service from start to finish.

Simply put: Not all heat pumps are the same

Ecodan coastal protection models (-BS)



The Ecodan coastal models are designed to protect against the corrosive effects of environments that are in close proximity to the sea.

By enhancing the corrosion protection of key components, we can ensure that even in aggressive coastal areas, Ecodan will continue to provide low cost renewable heating for years to come. It is well known that salt spray from breaking waves and onshore winds significantly accelerates the corrosion of metal components.

The spray from the ocean salts, which are primarily sodium chloride (table salt), can accumulate on metal surfaces and accelerate the electrochemical reactions that cause corrosion. This salt build up combined with the high humidity common to all coastal areas adds to the corrosion rate of steel and other common metals.

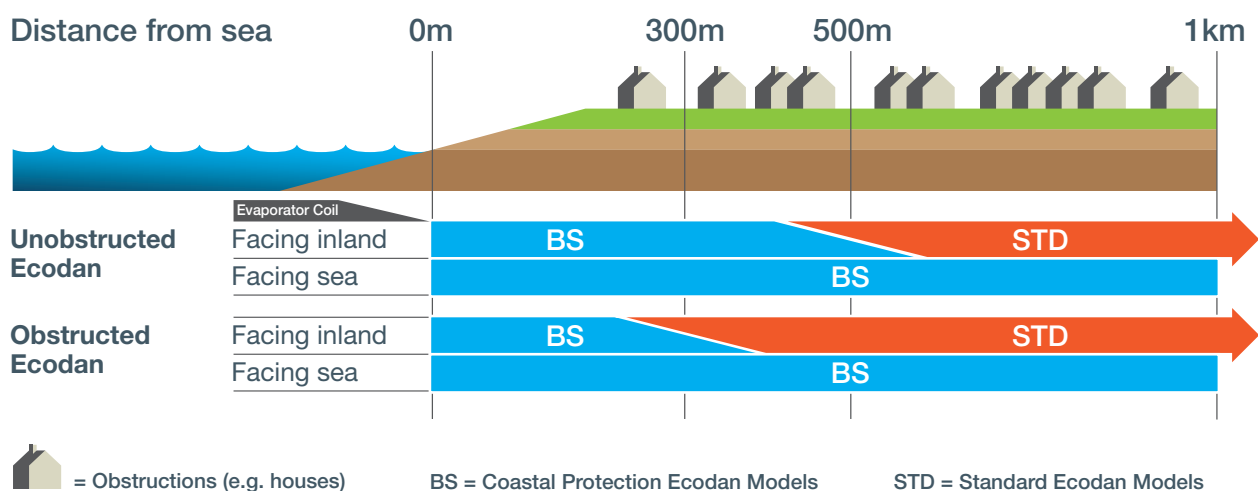
The longer a surface remains damp during normal daily fluctuations in humidity, the higher the corrosion rate. Onshore winds carry both salt and moisture inland, providing the perfect environment for corrosion to set in.

The standard Ecodan models come with excellent corrosion resistance. However, the Coastal Protection Ecodan models go a step further by treating external panels with acrylic resin and also ensuring other key elements of the unit are further protected from these aggressive environments.

Tips for coastal installations

- If possible avoid siting the Ecodan in direct exposure to sea spray
- Ensure rain water is able to fall onto the Ecodan and avoid placement directly under building eaves
- Ensure horizontal installation for good drainage
- Regular inspections and washing of unit with fresh water is recommended. Any scratches should be repaired as soon as possible

Recommended Ecodan Model



The Energy Related Products Directive (ErP)

The Energy Related Products Directive or ErP is a key part of the European Union's drive to encourage consumers to use more energy efficient products and help reach its target to reduce energy use by 20 per cent and increase the share of renewable energies by 20 per cent by the year 2020.

This market transformation strategy has proved highly successful with consumer goods such as fridges and freezers, and from 26th September 2015 it will affect heating (space and hot water) products. From this point it will be illegal to manufacture or import into the EU products which do not meet the new criteria.

ErP is a two-part strategy:

EcoDesign regulations - Firstly, the ErP requires manufacturers to produce energy-using products that meet stringent minimum performance standards. The most important aspect of Ecodesign regulations for heating equipment is the emphasis on seasonal energy efficiency.

Energy Labelling regulations - Secondly, that these products are clearly labelled using a standard methodology so that consumers can quickly understand the energy efficiency of the products they purchase and make a comparison.

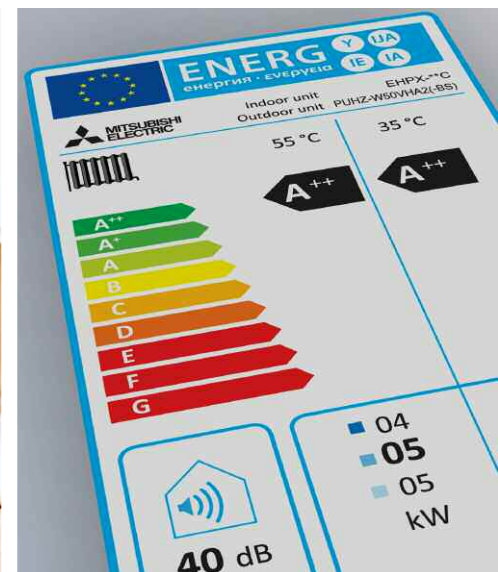
For space heaters, such as heat pumps, the energy efficiency labels coming into force in 2015 will run from G (the lowest) to A++, with new classes being added in the future. The ultimate aim of energy labelling is that the lowest scoring products will eventually become obsolete.

Space heaters must carry an energy label appropriate to their product. For example, in the case of heat pumps, the label must also show noise emissions. Heat pump labels will also show a European temperature map displaying three indicative temperature zones. This is considered important for heat pumps as performance can be affected by climate.

The Ecodan heat pump range has an energy label of A++

The ErP is a comprehensive legislation that will eventually cover 'any product that uses, generates, transfers or measures energy, whether electricity, gas or fossil fuel'. The ultimate aim is to cut the EU's use of primary energy and this is at the heart of calculations on energy use applied in the ErP.

The clear goals of the ErP disguise what is in fact a highly complex exercise - to make it possible for buyers to compare directly technologies that are actually quite different in how they operate. This is particular true when we look at space and water heating technologies.



The Domestic Renewable Heat Incentive



The Renewable Heat Incentive is the world's first long term financial support for the generation of renewable heat. It was introduced to encourage the uptake of renewable technologies, such as heat pumps, whilst lowering the UK's carbon emissions.

The Government's Department for Business, Energy & Industrial Strategy (BEIS) will now pay for the generation of renewable heat. This has been designed to level the playing field between the cost of renewable and traditional fossil fuel systems.

The introduction of the incentive will see a real change in the industry and people's inclination towards heat pumps and what has already proven to be a viable renewable technology. The more efficient the renewable system, the more money can be claimed by the owner of the system.

Domestic RHI will pay money to Homeowners, Housing Associations and Self-builders for choosing to install renewable technologies, creating financial savings for the owner of the system as well as making a contribution towards carbon reduction and renewable targets for the UK.

So how does it work:

The Domestic Renewable Heat Incentive Application Process

▼ Check product and installer are both MCS accredited

▼ Complete an Energy Performance Certificate (EPC) Assessment

▼ Install energy saving measures if required

▼ Apply for RHI

Save money and get paid thanks to Mitsubishi Electric's Ecodan

- **Time period** - Claimable for 7 years
- **Tariff** - 7.42p/kWh
- **Heat claimable** - Renewable heat only
- **Installations from** - 15th July 2009
- **Claim from** - 9th April 2014
- **Flow temperatures** - Lower flow temperatures optimise the performance of the heat pump, which will mean higher RHI payments
- **Accreditation** - Both the product and installer must be Microgeneration Certification Scheme (MCS) approved



Personal loans for Ecodan

You can now install an Ecodan Renewable Heating System and spread the cost with a Personal Loan

- **9.9% APR**
- **No upfront deposit required**
- **No hidden charges**
- **Fixed monthly repayments**
- **Not secured against your home**

Representative Example:

Product to be financed:	Ecodan 8.5kW hybrid system and installation
Cash price:	£8,100
Loan amount:	£8,100
Term of loan:	60 months
% APR:	9.9% APR representative
Monthly repayment:	£170.03
Total amount payable:	£10,201
Interest rate fixed:	9.9%

Apply now for an instant decision at creation.co.uk/mitsubishielectric or call: **0371 376 9317**

Mitsubishi Electric Europe B.V. (UK Branch) is the credit broker and not the lender for this loan and is working exclusively with Creation Consumer Finance Limited. If you decide to proceed with a loan agreement Mitsubishi Electric Europe B.V. will not receive any commission. The 'APR Representative' is the APR (Annual Percentage Rate) for interest at or below which we expect 51% of customers to receive a loan when applying as a result of this advertisement. Personal loans between £5,000 and £15,000 available.

Calls may be recorded. Calls charged at basic rate. The number provided may be included as part of any inclusive call minutes provided by your phone operator.

Correct at time of printing March 2016. Applicants must be aged 25 years or over and under 70 years old at date of application and resident in Great Britain. Offer is subject to status. Personal loans are provided by Creation Consumer Finance Limited. Authorised and regulated by the Financial Conduct Authority. Registered Office: 6th Floor, Royston House, 34 Upper Queen Street, Belfast, BT1 6FD. Registered in Northern Ireland NI32565. Correspondence address: Chadwick House, Blenheim Court, Solihull, B91 2AA.

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CREATION .co.uk

MELFinance Solutions for Housing Associations

Housing Associations are under increased pressure to adhere to legislation covering both new-build properties and refurbishments.

Mitsubishi Electric developed MELFinance Solutions to help Housing Associations manage their cash flow, while benefitting from the installation of leading technology to reduce carbon emissions and operational costs.

Through energy efficient project finance your organisation can benefit from up to 7 years of 'trouble free' renewable heating, for every new installation and with a finance package that integrates:

- **On-site installation and commissioning fees**
- **Minimum 3 year warranty on all Mitsubishi Electric equipment**
- **Annual scheduled maintenance visits**
- **24/7 emergency technical helpline for any on-site issues**

The Benefits of MELFinance Solutions

- **No need for hefty deposits:** Finance deals are secured wholly or largely on renewable heating equipment being financed
- **Stronger cash flow:** Releases tied-up cash and preserves other forms of credit for other business or operational needs
- **Lower upfront costs:** Up to 7 years repayments potentially accelerating renewable projects in line with long term budgets
- **Finance security:** Finance is secured against Mitsubishi Electric's Ecodan heat pump and other installed system components, not the housing stock

Applying for finance is easy. Once your quote for equipment, installation and commissioning is agreed, a decision on funding is normally reached by our finance providers within 24 hours.

To get your no obligation finance proposal visit:

MELFinanceSolutions.co.uk

Ecodan Selection Tool

Mitsubishi Electric has developed a calculation tool to help all stakeholders involved in selecting a new heating system get an insight into what a new Ecodan heat pump can deliver for their individual project.

By answering a few very simple questions Mitsubishi Electric can now deliver a bespoke proposal for a project, including an estimate of running costs and Carbon emissions against alternative systems. The application interface is intuitive and goes on to deliver Renewable Heat Incentive payment figures, allowing you to see how making small adjustments to the system will affect the financial reward for having made the decision to move towards this renewable technology.

Accredited Ecodan Installers are also now able to design an Ecodan system compliant with MCS standards (MIS3005) and this is just part of a whole suite of new functionality we are moving towards

Adjustable flow temperature to see how it affects RHI payments

Approximate Renewable Heat Incentive payment

Financial analysis summary

The tool is available online or as an app for tablets or smartphones:
heating.mitsubishielectric.co.uk/ecodanselectiontool



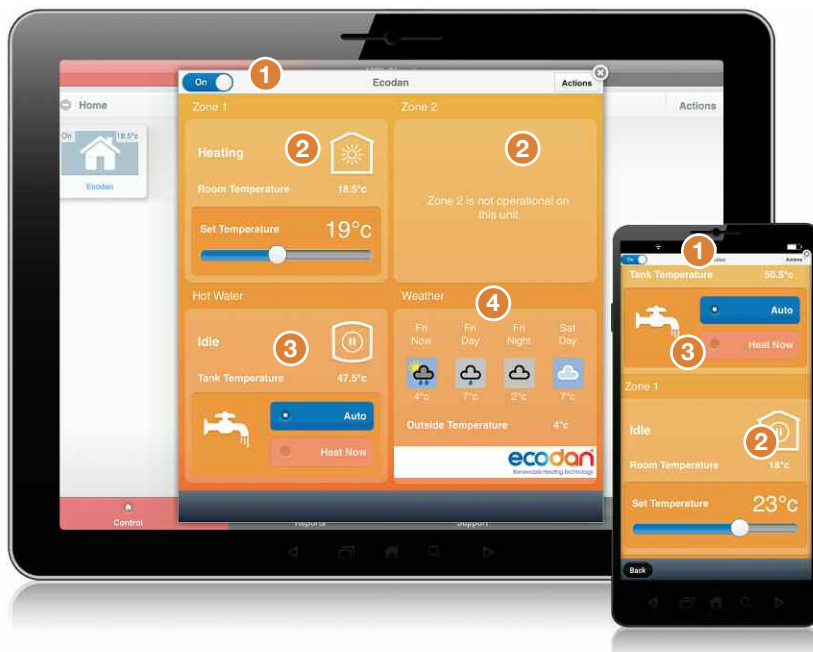
MELCloud™ for Ecodan

MELCloud is a Cloud based solution for controlling your Mitsubishi Electric Ecodan heating system either locally or remotely by PC, Mac, Tablet or Smartphone via the Internet.



Key Features

- **Remote control of:**
 - Hot water and heating functions
 - Frost protection
 - Holiday mode
 - 7 day weekly schedule
- **View electrical energy consumed and heat energy produced**
- **Operation mode reports**
- **Live weather feed**
- **Compatible with Apple, Android, Windows and Blackberry operating systems**



Key Control and Monitoring Features

- 1 Turn system on/off
- 2 See status of each of your heating zones & adjust set points
- 3 See the status of your hot water cylinder & boost remotely
- 4 Live weather feed from Ecodan location

Holiday mode - Set system parameters while away

Schedule timer - Set 7 day weekly schedule

Frost protection - Set system to run at minimum temperature

Error code status

For a demonstration of Mitsubishi Electric's MELCloud visit: MELCloud.com and click 'Login'

Available for any FTC5 based system, new or retrofit using a PAC-WF010-E interface



Mobile Metering, Monitoring and Control

All Ecodan Flow Temperature Control 5 (FTC5) systems come with free energy monitoring as standard. System users are able to measure both consumed electrical energy and produced heat energy to the nearest kWh.

Further energy monitoring packs (EMP) are also available, ranging from electric meter packs, through to a Renewable Heat Incentive (RHI) compliant Metering and Monitoring Service Pack (MMSP), which allows additional RHI payments to be claimed.

In addition to the basic system functionality features, i.e. hot water and heating status, with FTC5 the systems energy performance can also now be viewed. Historic energy consumption, heat production and run cost reports are available via the main controller, SD card or MELCloud.

For the full range of EMP's, please refer to page 42.



RHI Metering and Monitoring Service Pack (MMSP) - EMP3

As part of the Domestic Renewable Heat Incentive (RHI), the Department for Business, Energy & Industrial Strategy (BEIS) have financially incentivised consumers to fit optional metering and monitoring service packages.

An initial lump sum payment of £805 (50%) is provided alongside the first quarterly RHI payment. The outstanding balance, equating to £115pa, is subsequently divided equally across the householder's accredited Domestic-RHI term (7 years) and paid on a quarterly basis. MMSP can be retrospectively fitted and payments made on the remainder of the RHI term. The metering requirements laid down by BEIS are very specific and require detailed heat and electric metering to a resolution of one pulse per watt hour.

● Heat Meter



● FTC5 Controller & Board



● Control and Storage



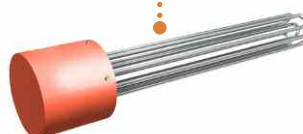
Data Feed



● Ecodan Outdoor Unit



● Electric Meters



● Immersion Heater

In order to be MMSP compliant, data from the system must be stored at minute intervals each year.

Ecodan FTC5 Cylinders

The range of Ecodan FTC5 cylinders offer a highly adaptable heating solution for retrofit or new build.

Designed specifically to integrate with the Ecodan air source heat pump range, the cylinders provide improved performance and faster heat up times through the use of plate heat exchanger technology. With the addition of our patented Scale-Stop Technology, these main elements help to ensure optimal performance and years of reliability.

1 Plate Heat Exchanger (PHEX)

Ecodan FTC5 has enabled all Mitsubishi Electric pre-plumbed and packaged cylinders to be supplied with an external plate heat exchanger, replacing the traditional internal coil of the cylinder.



This advanced technology, until now more often associated with commercial systems, provides an increase in performance over our previous generation Ecodan FTC4 systems. Significant gains in efficiency and cylinder heat up times have been achieved.

2 Scale-Stop Technology

Some areas in the United Kingdom are prone to hard water and this makes appliances that heat water susceptible to scale build up, leading to a decreased performance and efficiency losses.

Using our advanced Scale-Stop Technology Mitsubishi Electric has overcome this problem, ensuring the long life and performance of the external plate heat exchanger. Using unique and patented mechanisms, Scale-Stop Technology removes the potentially harmful calcium carbonate from the water, ensuring the long life and operational efficiency of the plate heat exchanger.



Ecodan Case Studies



Community Regeneration Meets Code Level 4

Installation Summary

Mixed development of 106 one and two bedroom apartments and two and three bedroom starter homes

106 x Ecodan air source heat pumps

54 x 5kW and 52 x 8.5kW Ecodan units working with 180 and 210 litre pre-plumbed cylinders

Ecodan air source heat pumps work with underfloor heating throughout the properties to provide reliable, low-cost, renewable heating

The benefit of purchasing a combined air source heat pump & cylinder from one manufacturer is that all components are factory fitted, tested and optimised for best performance

When Southampton Council was looking at a £15m regeneration of the Thornhill area of the city, they wanted a housebuilder able to provide a sustainable scheme that would put the community at the heart of the development.

The result is Hinkler Place, a scheme made up of a mix of social and private housing, 30% of which are designed to help meet Southampton City Council's Family Homes Policy.

Barratt Homes worked with residents and the community association to ensure that Hinkler Place emerged as a model of sustainable modern living.

"In developing Hinkler Place, we wanted a long-term community-based solution and chose a renewable technology that we were confident could stand the test of time."

Barratt Homes Sales Director, Sarah Eales

The properties are managed by First Wessex Housing Association and include a mixture of apartments, houses, retail units and a community centre. All are heated using Mitsubishi Electric's Ecodan air source heat pumps and packaged cylinder systems.

The homes meet Level 4 of the Code for Sustainable Homes, which is above current sustainability requirements for new properties and reflects the desire of Southampton



Council, the Housing Association and Barratt Homes to be forward thinking. The development has a minimal impact on the environment and also helps the home owners with reduced energy bills.

Ecodan is currently the only air source heat pump to have received the backing of the noise abatement society with its prestigious Quiet Mark Award. The full range is available to suit properties from a 2 bedroom apartment right up to multiple dwelling communities.

The Ecodan units were installed by leading South Coast mechanical services company HBS Group Southern Ltd, a Mitsubishi Electric Heating Partner, which enables them to offer an extended 5 year warranty.

Using air source heat pumps means the development could be eligible for the Government's Renewable Heat Incentive (RHI), as they are classed as renewable by both the UK and EU Governments. Ecodan's harvest free heat from the outdoor air and upgrade it to provide hot water and heating. On average, they can deliver 3kW* of heat energy for every 1kW of electricity they consume.

"Meeting Code Level 4 was essential and installing Ecodan has helped us achieve that"

explained Sarah Eales, Barratt Homes Sales Director.

* As tested to BS EN14511 Part 3. Based upon standard test conditions. Due to the method of operation, the performance of heat pumps will vary based upon the temperature of the heat source and the requirements of the heat delivered.

Heat pumps help keep bills down in hybrid installation

Installation Summary

Ecodan hybrid system

A 5kW Ecodan air source heat pump working with a 180-litre pre-plumbed cylinder

The system's controls choose when it is most economical to run the heat pump or the gas boiler

The homeowners can also override the system when they decide to light the wood burning stove



The installation of an Ecodan system into a 3-bedroom detached house in Bedfordshire has demonstrated how effectively the heat pump will work in conjunction with traditional heating systems to maximise efficiency and reduce both installation costs and emissions.

The 5kW Ecodan and pre-plumbed, 180-litre cylinder was installed in April 2013 and is working as a hybrid heating system with a gas boiler and a wood burning stove, to provide all the heating and hot water the family needs.

The timber-framed, brick-clad house was built in 2006 and with a young baby in the home the family has a high hot water demand. "It's important for us that we have hot water whenever we want it and also keep our son's bedroom at a pre-set level of 20°C," explains Alice Knight the homeowner.

The system has been set up so that the Ecodan wireless thermostat in the baby's bedroom becomes the 'master' unit during the night ensuring that the temperature is constant. The hot water is also set to automatically replenish whenever the cylinder temperature drops below 43°C, which suits the family's lifestyle as it ensures that there is always hot water on demand. Despite this hot water requirement, the system has returned a COP (Coefficient of Performance) of 3.0.

The family has also programmed the individual prices of gas and electricity into the Ecodan's control system so that it can decide when it is best to run the heat pump or the gas boiler to maintain comfort levels in the most cost efficient way possible. This way, the family knows that the gas boiler will only come on when it demonstrates that it is the most economical means of heating the home.

The Knight family is also expecting to benefit from around £500 a year in payments from the Renewable Heat Incentive. The home has a floor space of 105m² and is divided into two 'electronic' heating zones with priority switching between upstairs and downstairs based on which areas of the house are being occupied during different times of the day. Due to the hybrid configuration most of the original radiators could be retained.

The house has an EPC (Energy Performance Certificate) rating of 'C' for energy efficiency, with heat losses calculated at 4.3kW at -3°C outdoor temperature and 21°C indoor.

"We have been delighted with the heating and especially the constant temperature it provides," says Alice. "The system has also quickly adapted to suit our lifestyle and controls both the heat pump and the gas boiler, so we really don't need to worry about anything."

1955 home gets renewable energy heating

Installation Summary

1955 3 bed semi-detached house

Total living space 102m²

Mains gas supply available

1970's 60% efficient gas boiler removed

Replaced with 8.5kW Ecodan unit

Installed new, larger radiators fitted with TRV

140 litre indirect unvented cylinder

Installation took 2 days



With their existing gas boiler system reaching the end of it's useful life cycle and proving very inefficient, the family living in this 1950's house were looking for an effective replacement.

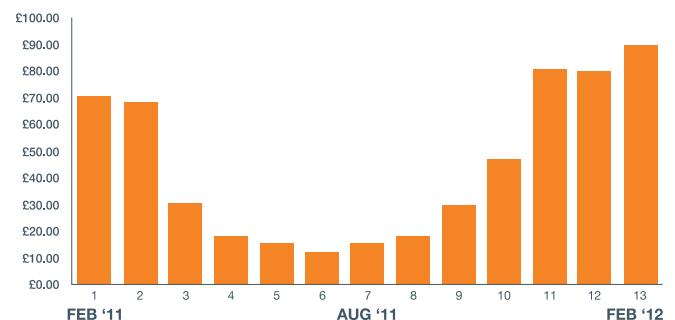
With diminishing effectiveness and poor carbon emissions, it was important to replace this ageing system with one that would provide an increase in performance and energy efficiency. Being environmentally aware, this family were keen to take advantage of a heating system using renewable energy. They needed to find a system that would readily satisfy the heating and hot water demands of a family of 5 whilst reducing running costs and carbon emissions. Other heating alternatives using renewable energy, such as solar thermal and biomass, were considered but discounted for proving either ineffective or too high maintenance. A powerful, renewable energy solution was required. With inconsistent levels of comfort coupled with escalating gas bills, this home stood to benefit substantially from a more efficient means of heating.

Unlike the ageing gas system that was previously installed, Ecodan uses the latest technology to harvest renewable energy from the outside air to provide central heating and hot water. Easy to install, the advanced efficiency of Ecodan, is perfect for this 1950's home.

Using Ecodan to replace the inefficient gas boiler and installing larger radiators to work with the lower flow temperatures, means this home enjoys constant comfort levels for a fraction of the cost of the old gas boiler. Able to supply all the heating and hot water this property needs, Ecodan is the ideal, low carbon replacement these homeowners needed. Changing to Ecodan has cut this homes carbon footprint by 45% and improved the efficiency to significantly reduce the annual running costs. Low cost, low noise and minimal maintenance make Ecodan a viable alternative to gas.

Ecodan has more than halved their heating bills and emissions

2011 Monthly Run Costs



First home couple want efficient heating

Installation Summary

3 bed semi-detached house built in 2008

Total living space 85m²

Mains gas supply available

New build, no previous heating system

Installed 5kW Ecodan unit

210 litre indirect unvented cylinder

Radiators with TRV fitted throughout

Installation took 2 days

Moving into their first home in Bedfordshire, this young couple were keen to have a comfortable, yet affordable home for them and their new baby. They needed a heating system that would heat their home and hot water efficiently and help control their annual running costs.

Being environmentally aware, they were looking for a heating system to rival conventional gas boilers and help minimise their carbon footprint. Brick built and double glazed, the house boasts a high level of thermal efficiency that you'd expect from a new build. The use of an advanced, modern system to provide heating and hot water would maximise the home's efficiency and compliment it perfectly.

Ecodan provides the most efficient means of heating this home. Using free energy from the outside air to provide central heating and hot water, the advanced efficiency of Ecodan provides the perfect, modern heating system to suit this young couple's needs.

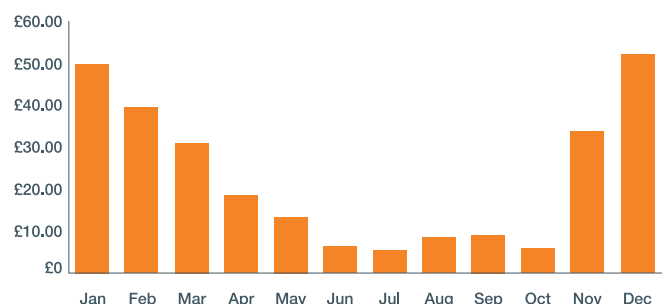
For those looking for high performance and lower running costs, Ecodan provides a welcome and effective alternative to the more traditional heating systems on the market.

By installing Ecodan, this new home is kept warm and comfortable by a high performance system that offers low running costs and low maintenance. Ecodan's high efficiency also keeps carbon emissions to a minimum, satisfying this young couple's aim to reduce their carbon footprint.

Ecodan heating minimises running costs and carbon emissions for this couple



2010 Monthly Run Costs



Technical Specifications





Ecordan Monobloc Air Source Heat Pumps



■ PUHZ-W50VHA2(-BS)



Manufactured in the UK

■ PUHZ-W85VHA2(-BS)



■ PUHZ-(H)W112-140VHA(2)/YHA2(-BS)

Our range of Ecordan monobloc air source heat pumps includes 5, 8.5, 11.2 and 14kW sizes.

Now with the ability to cascade up to six units of the same output, Ecordan monobloc systems offer a capacity range from 5 through to 84kW. Designed to suit a wide number of applications, these models offer a viable solution for the varying requirements that domestic and small commercial applications demand.

Key Features

- Self-contained unit, only requiring water and electric connections
- No need for gas supply, flues or ventilation
- Single phase power supply with a low starting current (3 phase available for 14kW)
- Low maintenance and quiet to run
- Operates with outside temperatures as low as -20°C
- Multiple unit connection
- Hybrid function, for use with conventional boilers
- Optional 2-zone energy efficient space heating control
- Available as a standalone, packaged or semi packaged system
- Cascade function for multiple unit control
- Energy monitoring as standard
- Coastal protection models available (-BS)

Application Examples

- The vast majority of UK homes
- Small Retail Outlets
- Dental / Doctor's Surgeries
- Public Sector / Commercial Buildings



Certificate Number: MCS HP0002
Product Type: Heat Pump
Product Reference: PUHZ-W50VHA2(-BS), PUHZ-W85VHA2(-BS),
PUHZ-W112VHA(-BS), PUHZ-W140VHA2(-BS)



OUTDOOR UNIT		PUHZ-W50VHA2(-BS)	PUHZ-W85VHA2(-BS)	PUHZ-W112VHA(-BS)	PUHZ-HW140VHA2(-BS)	PUHZ-HW140YHA2(-BS)
HEAT PUMP SPACE HEATER - 55°C	ErP Rating	A++	A++	A++	A++	A++
	η_s	127%	128%	125%	126%	126%
	SCOP	3.25	3.27	3.20	3.22	3.22
HEAT PUMP SPACE HEATER - 35°C	ErP Rating	A++	A++	A++	A++	A++
	η_s	162%	162%	164%	157%	157%
	SCOP	4.12	4.12	4.18	3.99	3.99
HEAT PUMP COMBINATION HEATER - Large Profile ¹	ErP Rating	A	A	A	A	A
	η_{wh}	99%	97%	100%	96%	96%
	Capacity (kW)	4.8	8.3	11.0	14.0	14.0
HEATING ² (A-3/W35)	Power Input (kW)	1.63	2.96	3.65	4.81	4.81
	COP	2.95	2.80	3.01	2.91	2.91
OPERATING AMBIENT TEMPERATURE (°C DB)		-15 ~ +35°C	-20 ~ +35°C	-20 ~ +35°C	-25 ~ +35°C	-25 ~ +35°C
SOUND PRESSURE LEVEL AT 1M (dBA) ^{3,4}		45	48	53	53	53
LOW NOISE MODE (dBA) ³		40	42	46	46	46
WATER DATA	Pipework Size (mm)	22	22	28	28	28
	Flow Rate (l/min)	14.3	25.8	32.1	40.1	40.1
	Water Pressure Drop (kPa)	12	13.5	6.3	9	9
	Height	740	943	1350	1350	1350
DIMENSIONS (mm) ⁷	Width	950	950	1020	1020	1020
	Depth	330+30 ⁵	330+30 ⁵	330+30 ⁵	330+30 ⁵	330+30 ⁵
	Height	740	943	1350	1350	1350
WEIGHT (kg)		64	77	133	134	148
ELECTRICAL DATA	Electrical Supply	220-240V, 50Hz	220-240V, 50Hz	220-240V, 50Hz	220-240V, 50Hz	380-415V, 50Hz
	Phase	Single	Single	Single	Single	3
	Nominal Running Current [MAX] (A)	5.4 [13]	10.3 [23]	11.2 [29.5]	14.9 [35]	5.1 [13]
	Fuse Rating - MCB Sizes (A) ⁶	16	25	32	40	16

¹ Combination with EHPT20X-MHCW Cylinder

² Under normal heating conditions at outdoor temp: -3°CDB / -4°CWB, outlet water temp 35°C, inlet water temp 30°C.

³ Under normal heating conditions at outdoor temp: 7°CDB / 6°CWB, outlet water temp 35°C, inlet water temp 30°C as tested to BS EN14511.

⁴ Sound power level of the PUHZ-W50VHA2 is 61dBA, PUHZ-W85VHA2 is 62.5dBA, PUHZ-W112VHA is 65dBA, PUHZ-HW140VHA2 is 65.5dBA, PUHZ-HW140YHA2 is 67.5dBA. Tested to BS EN12102.

⁵ Grille.

⁶ MCB Sizes BS EN60898-2 & BS EN60947-2.

⁷ Flow Temperature Controller (FTC) for standalone systems PAC-IF062B-E Dimensions WxDxH (mm) - 520x150x450

η_s is the seasonal space heating energy efficiency (SSHEE) η_{wh} is the water heating energy efficiency



FTC5 Packaged Cylinder for Ecodan Monobloc Units



EHPT20X-MHCW

The packaged cylinder offers a highly adaptable heating solution for retrofit or new build.

Designed specifically by Mitsubishi Electric to integrate with the Ecodan monobloc air source heat pump range, the cylinder provides improved performance and faster heat up times through the use of plate heat exchanger technology. Fast commissioning via an SD card and energy monitoring functions are now included.

Key Features

- Simple graphical control
- Optional 2-zone energy efficient space heating control
- Sleek modern design
- Compatible with Mitsubishi Electric wireless room controllers
- Pre-plumbed and wired for faster installation
- Hybrid function, for use with conventional boilers
- SD card commissioning
- Energy monitoring as standard



Manufactured in the UK



MELCloud™



FTC5 Controller – with Energy Monitoring

Mitsubishi Electric's fifth generation controller (FTC5) includes intelligent room temperature control as standard. This together with advanced weather compensation ensures the system delivers efficient, comfortable heating regardless of the season. FTC5 now also includes energy monitoring showing consumed and produced energy.

CYLINDER			EHPT20X-MHCW	
NOMINAL HOT WATER VOLUME (LITRES)			200	
HEAT PUMP COMBINATION HEATER - Large Profile (with PUHZ-W85VHA2)		ErP Rating	A	
OPERATING AMBIENT TEMPERATURE (°C DB)			0 ~ +35°C (RH<80%)	
SOUND PRESSURE LEVEL AT 1M (dBA)			28	
WATER DATA		Flow Rate (l/min) W50 - W85 - W112 - HW140	14.3 - 25.8 - 32.1 - 40.1	
		Primary Pump	Grundfos UPM2 15 70 - 130	
		Sanitary Hot Water Pump	Grundfos UPSO 15-60 130 CIL2	
		Connection Size (mm) Heating / DHW	28 / 22	
		Primary Expansion Vessel (Litres)	12	
		Charge Pressure (MPa (Bar))	0.1 (1)	
WATER SAFETY DEVICES		Water Circuit	Control Thermistor (°C)	1 - 80
			Pressure Relief Valve (MPa (Bar))	0.3 (3)
			Flow Sensor (minimum flow 5L/min)	Supplied
		DHW Cylinder	Control Thermistor (°C)	40-70
			Temp and Pressure Relief Valve (°C)/ (MPa (Bar))	90 / 0.7 (7)
			DIMENSIONS (mm)	
Depth	680			
Height	1600			
	98 / 307			
WEIGHT EMPTY / FULL (kg)				
ELECTRICAL DATA		Control Board - optionally powered by outdoor unit	Electrical Supply	220-240v, 50Hz
			Phase	Single
	Fuse Rating - MCB Sizes (A) ¹		10	
		Immersion Heater	Electrical Supply	220-240v, 50Hz
			Phase	Single
			Capacity (kW)	3
			Max Running Current (A)	13
			Fuse Rating - MCB Sizes (A) ¹	16
				DHW and 1 Heating Zone ²
MECHANICAL ZONES				
OPTIONAL SIMPLIFIED WIRELESS ROOM THERMOSTAT AND WIRELESS RECEIVER			PAR-WT50-E Controller and PAR-WR51-E Receiver	

Cylinder includes: Flow Temperature Controller (FTC5) with Main Controller and Temperature Sensors, Pumps & Valves for Zone 1 and DHW use, Flow Sensor, Plate Heat Exchanger, Scale Trap, 3kW Immersion Heater and Expansion Vessel.

¹ MCB Sizes BS EN60898-2 & BS EN60947-2 ² Optional 2 zone accessory pack available



FTC5 Pre-plumbed Slimline Cylinders for Ecodan Monobloc Units



EHPT15-17X-UKHLCW



Manufactured in the UK



MELCloud™

The pre-plumbed slimline cylinder comes complete with integrated hydraulic components and advanced controls.

Designed to minimise floor space and footprint whilst still offering optimum performance, the cylinder completely integrates with the Ecodan monobloc air source heat pump range. The slimline cylinder provides improved performance and faster heat up times through the use of plate heat exchanger technology. Fast commissioning via an SD card and energy monitoring functions are now included.

Key Features

- Simple graphical control
- Optional 2-zone energy efficient space heating control
- Compatible with Mitsubishi Electric wireless room controllers
- Pre-plumbed and wired for faster installation
- Hybrid function, for use with conventional boilers
- SD card commissioning
- Energy monitoring as standard



FTC5 Controller – with Energy Monitoring

Mitsubishi Electric's fifth generation controller (FTC5) includes intelligent room temperature control as standard. This together with advanced weather compensation ensures the system delivers efficient, comfortable heating regardless of the season. FTC5 now also includes energy monitoring showing consumed and produced energy.

CYLINDER			EHPT15X-UKHLCW	EHPT17X-UKHLCW	
NOMINAL HOT WATER VOLUME (LITRES)			150	170	
ErP RATING			C	C	
HEAT LOSS (kWh/24hrs)			1.45	1.63	
HEAT LOSS (W)			60.4	67.9	
WATER		Flow Rate (l/min) W50 - W85 - W112	14.3 - 25.8 - 32.1		
		Primary Pump	2 x Grundfos UPS2 15-60	2 x Grundfos UPS2 15-60	
		Sanitary Hot Water Pump	Grundfos UPSO 15-60 CIL2	Grundfos UPSO 15-60 CIL2	
		Connection Size (mm) Heating / DHW (mm)	22	22	
		Primary Expansion Vessel (Litres)	12	18	
		Charge Pressure (MPa (Bar))	0.35 (3.5)	0.35 (3.5)	
WATER SAFETY DEVICES	Water Circuit	Control Thermistor (°C)	1 - 80	1 - 80	
		Pressure Relief Valve (MPa (Bar))	0.3 (3)	0.3 (3)	
		Expansion Relief Valve (Cold)	0.8 (8)	0.8 (8)	
	DHW Cylinder	Control Thermistor	40-70	40-70	
		High Limit Stat (°C)	Mechanical 80	Mechanical 80	
		Temp and Pressure Relief Valve (°C) / (MPa (Bar))	90 / 1.0 (10)	90 / 1.0 (10)	
		DIMENSIONS (mm)			
		Width		600	600
Depth		595	595		
Height		1495	1669		
WEIGHT EMPTY / FULL (kg)			54 / 204	60 / 230	
CYLINDER MATERIAL	Cylinder	Cylinder Material	Stainless Steel	Stainless Steel	
	Insulation	Insulation Type	CFC / HCFC-free flame-retardant expanded Polyurethane		
		Insulation Thickness (mm)	50	50	
		Standing Heat Loss (kWh/24hrs)	1.45	1.63	
		GWP of Insulation	3.1	3.1	
		ODP of Insulation	0	0	
ELECTRICAL DATA	Control Board <i>optionally powered by outdoor unit</i>	Electrical Supply	220-240v, 50Hz	220-240v, 50Hz	
		Phase	Single	Single	
		Fuse Rating - MCB Sizes (A) ¹⁾	10	10	
	Immersion Heater	Electrical Supply	220-240v, 50Hz	220-240v, 50Hz	
		Phase	Single	Single	
		Capacity (kW)	3	3	
		Max Running Current (A)	13	13	
		Fuse Rating - MCB Sizes (A) ¹⁾	16	16	
MECHANICAL ZONES			DHW and 1 Heating Zone ²⁾	DHW and 1 Heating Zone ²⁾	
OPTIONAL SIMPLIFIED WIRELESS ROOM THERMOSTAT AND WIRELESS RECEIVER			PAR-WT50-E Controller and PAR-WR51-E Receiver		

Cylinder includes: Flow Temperature Controller (FTC5) with Main Controller and Temperature Sensors, Magnetic & Cyclonic Filter, Pumps & Valves for Zone 1 and DHW use, Flow Sensor, Plate Heat Exchanger, Scale Trap, 3kW Immersion Heater and Expansion Vessel.

¹ MCB Sizes BS EN60898-2 & BS EN60947-2 ² Optional 2 zone accessory pack available



■ EHPT15-30X-UKHCW



FTC5 Pre-plumbed Standard Cylinders for Ecodan Monobloc Units

The pre-plumbed standard cylinder comes complete with integrated hydraulic components and advanced controls.

Designed to integrate with the Ecodan monobloc air source heat pump range, the standard cylinder provides improved performance and faster heat up times through the use of plate heat exchanger technology. Fast commissioning via an SD card and energy monitoring functions are now included.

Key Features

- Simple graphical control
- Optional 2-zone energy efficient space heating control
- Compatible with Mitsubishi Electric wireless room controllers
- Pre-plumbed and wired for faster installation
- Hybrid function, for use with conventional boilers
- SD card commissioning
- Energy monitoring as standard



FTC5 Controller – with Energy Monitoring

Mitsubishi Electric's fifth generation controller (FTC5) includes intelligent room temperature control as standard. This together with advanced weather compensation ensures the system delivers efficient, comfortable heating regardless of the season. FTC5 now also includes energy monitoring showing consumed and produced energy.

CYLINDER			EHPT15X-UKHCW	EHPT17X-UKHCW	EHPT21X-UKHCW	EHPT25X-UKHCW	EHPT30X-UKHCW
NOMINAL HOT WATER VOLUME (LITRES)			150	170	210	250	300
ErP RATING			B	B	C	C	C
HEAT LOSS (kWh/24hrs)			1.19	1.32	1.57	1.67	1.89
HEAT LOSS (W)			49.6	55.0	65.4	69.6	78.8
WATER		Flow Rate (l/min) W50 - W85 - W112 - HW140	14.3 - 25.8 - 32.1 - 40.1				
		Primary Pump	2 x Grundfos UPS2 25-60				
		Sanitary Hot Water Pump	Grundfos UPSO 15-60 CIL2				
		Connection Size (mm) Heating / DHW (mm)	22	22	22	22	22
		Primary Expansion Vessel (Litres)	12	18	18	24	24
		Charge Pressure (MPa (Bar))	0.35 (3.5)	0.35 (3.5)	0.35 (3.5)	0.35 (3.5)	0.35 (3.5)
WATER SAFETY DEVICES	Water Circuit	Control Thermistor (°C)	1 - 80	1 - 80	1 - 80	1 - 80	1 - 80
		Pressure Relief Valve (MPa (Bar))	0.3 (3)	0.3 (3)	0.3 (3)	0.3 (3)	0.3 (3)
		Expansion Relief Valve (Cold)	0.8 (8)	0.8 (8)	0.8 (8)	0.8 (8)	0.8 (8)
	DHW Cylinder	Control Thermistor	40-70	40-70	40-70	40-70	40-70
		High Limit Stat (°C)	Mechanical 80	Mechanical 80	Mechanical 80	Mechanical 80	Mechanical 80
		Temp and Pressure Relief Valve (°C) / (MPa (Bar))	90 / 1.0 (10)	90 / 1.0 (10)	90 / 1.0 (10)	90 / 1.0 (10)	90 / 1.0 (10)
		Width		712	712	712	712
		Depth		691	691	691	691
		Height		1113	1239	1491	1743
DIMENSIONS (mm)			2057				
WEIGHT EMPTY / FULL (kg)			56 / 206	62 / 232	69 / 279	77 / 327	87 / 387
CYLINDER MATERIAL	Cylinder	Cylinder Material	Stainless Steel	Stainless Steel	Stainless Steel	Stainless Steel	Stainless Steel
		Insulation Type	CFC / HCFC-free flame-retardant expanded Polyurethane				
	Insulation	Insulation Thickness (mm)	60	60	60	60	60
		Standing Heat Loss (kWh/24hrs)	1.19	1.32	1.57	1.67	1.89
		GWP of Insulation	3.1	3.1	3.1	3.1	3.1
		ODP of Insulation	0	0	0	0	0
		ELECTRICAL DATA	Control Board <i>optionally powered by outdoor unit</i>	Electrical Supply	220-240v, 50Hz	220-240v, 50Hz	220-240v, 50Hz
Phase	Single			Single	Single	Single	Single
Fuse Rating - MCB Sizes (A) ¹	10			10	10	10	10
Immersion Heater	Electrical Supply		220-240v, 50Hz	220-240v, 50Hz	220-240v, 50Hz	220-240v, 50Hz	220-240v, 50Hz
	Phase		Single	Single	Single	Single	Single
	Capacity (kW)		3	3	3	3	3
	Max Running Current (A)		13	13	13	13	13
Fuse Rating - MCB Sizes (A) ¹			16	16	16	16	16
MECHANICAL ZONES			DHW and 1 Heating Zone ²				
OPTIONAL SIMPLIFIED WIRELESS ROOM THERMOSTAT AND WIRELESS RECEIVER			PAR-WT50-E Controller and PAR-WR51-E Receiver				

Cylinder includes: Flow Temperature Controller (FTC5) with Main Controller and Temperature Sensors, Magnetic & Cyclonic Filter, Pumps & Valves for Zone 1 and DHW use, Flow Sensor, Plate Heat Exchanger, Scale Trap, 3kW Immersion Heater and Expansion Vessel.

¹ MCB Sizes BS EN60898-2 & BS EN60947-2 ² Optional 2 zone accessory pack available



EHPT21-30X-UKHSCW



FTC5 Pre-plumbed Solar Cylinders for Ecodan Monobloc Units

The pre-plumbed solar cylinder comes complete with integrated hydraulic components and advanced controls.

Designed to integrate with the Ecodan monobloc air source heat pump range, the solar cylinder provides improved performance and faster heat up times through the use of plate heat exchanger technology. Fast commissioning via an SD card and energy monitoring functions are now included.

Key Features

- Includes secondary coil for connection to solar thermal systems
- Simple graphical control
- Optional 2-zone energy efficient space heating control
- Compatible with Mitsubishi Electric wireless room controllers
- Pre-plumbed and wired for faster installation
- Hybrid function, for use with conventional boilers
- SD card commissioning
- Energy monitoring as standard



FTC5 Controller – with Energy Monitoring

Mitsubishi Electric's fifth generation controller (FTC5) includes intelligent room temperature control as standard. This together with advanced weather compensation ensures the system delivers efficient, comfortable heating regardless of the season. FTC5 now also includes energy monitoring showing consumed and produced energy.

CYLINDER			EHPT21X-UKHSCW	EHPT25X-UKHSCW	EHPT30X-UKHSCW	
NOMINAL HOT WATER VOLUME (LITRES)			210	250	300	
ErP RATING			C	C	C	
HEAT LOSS (kWh/24hrs)			1.56	1.63	1.84	
HEAT LOSS (W)			65.0	67.9	76.7	
WATER		Flow Rate (l/min) W50 - W85 - W112 - HW140	14.3 - 25.8 - 32.1 - 40.1			
		Primary Pump	2 x Grundfos UPS2 15-60			
		Sanitary Hot Water Pump	Grundfos UPSO 15-60 CIL2			
		Connection Size (mm) Heating / DHW (mm)	22		22	
		Primary Expansion Vessel (Litres)	18	24	24	
		Charge Pressure (MPa (Bar))	0.35 (3.5)	0.35 (3.5)	0.35 (3.5)	
WATER SAFETY DEVICES	Water Circuit	Control Thermistor (°C)	1 - 80	1 - 80	1 - 80	
		Pressure Relief Valve (MPa (Bar))	0.3 (3)	0.3 (3)	0.3 (3)	
		Expansion Relief Valve (Cold)	0.8 (8)	0.8 (8)	0.8 (8)	
	DHW Cylinder	Control Thermistor	40-70	40-70	40-70	
		High Limit Stat (°C)	Mechanical 80	Mechanical 80	Mechanical 80	
		Temp and Pressure Relief Valve (°C) / (MPa (Bar))	90 / 1.0 (10)	90 / 1.0 (10)	90 / 1.0 (10)	
		DIMENSIONS (mm)				
		Width		678	678	678
Depth		694	694	694		
Height		1497	1749	2064		
WEIGHT EMPTY / FULL (kg)		74 / 284	82 / 332	92 / 392		
CYLINDER MATERIAL	Cylinder Insulation	Cylinder Material	Stainless Steel	Stainless Steel	Stainless Steel	
		Insulation Type	CFC / HCFC-free flame-retardant expanded Polyurethane			
		Insulation Thickness (mm)	60	60	60	
		Standing Heat Loss (kWh/24hrs)	1.56	1.63	1.84	
		GWP of Insulation	3.1	3.1	3.1	
		ODP of Insulation	0	0	0	
ELECTRICAL DATA	Control Board <i>optionally powered by outdoor unit</i>	Electrical Supply	220-240v, 50Hz	220-240v, 50Hz	220-240v, 50Hz	
		Phase	Single	Single	Single	
		Fuse Rating - MCB Sizes (A) ¹	10	10	10	
	Immersion Heater	Electrical Supply	220-240v, 50Hz	220-240v, 50Hz	220-240v, 50Hz	
		Phase	Single	Single	Single	
		Capacity (kW)	3	3	3	
		Max Running Current (A)	13	13	13	
		Fuse Rating - MCB Sizes (A) ¹	16	16	16	
MECHANICAL ZONES		DHW and 1 Heating Zone ²				
OPTIONAL SIMPLIFIED WIRELESS ROOM THERMOSTAT AND WIRELESS RECEIVER		PAR-WT50-E Controller and PAR-WR51-E Receiver				

Cylinder includes: Flow Temperature Controller (FTC5) with Main Controller and Temperature Sensors, Magnetic & Cyclonic Filter, Pumps & Valves for Zone 1 and DHW use, Flow Sensor, Plate Heat Exchanger, Scale Trap, 3kW Immersion Heater and Expansion Vessel.

¹ MCB Sizes BS EN60898-2 & BS EN60947-2 ² Optional 2 zone accessory pack available



FTC5 Packaged Hydrobox for Ecodan Monobloc Units



■ EHPX-VM2C

The packaged hydrobox offers a highly adaptable heating solution for retrofit or new build.

Designed specifically by Mitsubishi Electric to integrate with the Ecodan monobloc air source heat pump range and a third party cylinder, the hydrobox provides hydraulic components with an advanced simplified graphical user interface and controls. Fast commissioning via an SD card and energy monitoring functions are now included.

Key Features

- Simple graphical control
- 2-zone energy efficient space heating control
- Sleek modern design
- Compatible with Mitsubishi Electric wireless room controllers
- Pre-plumbed and wired for faster installation
- Hybrid function, for use with conventional boilers
- SD card commissioning
- Energy monitoring as standard



Manufactured in the UK



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FTC5 Controller – with Energy Monitoring

Mitsubishi Electric's fifth generation controller (FTC5) includes intelligent room temperature control as standard. This together with advanced weather compensation ensures the system delivers efficient, comfortable heating regardless of the season. FTC5 now also includes energy monitoring showing consumed and produced energy.

HYDROBOX			EHPX-VM2C
OPERATING AMBIENT TEMPERATURE (°C DB)			0 ~ +35°C (RH<80%)
SOUND PRESSURE LEVEL AT 1M (dBA)			28
WATER DATA		Flow Rate (l/min) W50 - W85 - W112 - HW140	14.3 - 25.8 - 32.1 - 40.1
		Pump	Grundfos UPM2 15 70 - 130
		Connection Size (mm)	28
		Primary Expansion Vessel (Litres)	10
		Charge Pressure (MPa (Bar))	0.1 (1)
WATER SAFETY DEVICES		Control Thermistor (°C)	1 - 80
		Pressure Relief Valve (Mpa (Bar))	0.3 (3)
		Flow Sensor (minimum flow 5L/min)	Supplied
		Booster Heater Control Thermistor (°C)	80
		Booster Heater Manual Reset Thermostat (°C)	90
		Booster Heater Thermal Cut Off (°C)	121
DIMENSIONS (mm)		Width	530
		Depth	360
		Height	800
WEIGHT EMPTY / FULL (kg)			37 / 42
ELECTRICAL DATA		Control Board - <i>optionally powered by outdoor unit</i>	Electrical Supply 220-240v, 50Hz
		Phase	Single
		Fuse Rating - MCB Sizes (A) ¹⁾	10
		Booster Heater - <i>optionally powered if required</i>	Electrical Supply 220-240v, 50Hz
		Phase	Single
		Capacity (kW)	2
		Max Running Current (A)	9
		Fuse Rating - MCB Sizes (A) ¹⁾	16
OPTIONAL SIMPLIFIED WIRELESS ROOM THERMOSTAT AND WIRELESS RECEIVER			PAR-WT50-E Controller and PAR-WR51-E Receiver

Hydrobox includes: Flow Temperature Controller (FTC5) with Main Controller and Temperature Sensors, Water Circulation Pump, Flow Sensor and Expansion Vessel.

¹ MCB Sizes BS EN60898-2 & BS EN60947-2

Ecodan Monobloc 4kW Air Source Heat Pump With Thermal Store



■ QUHZ-W40VA



■ EHPT20Q-VM2EA

The Ecodan QUHZ is the ideal solution for new build homes where strict building regulations drive down the space heating demand, making the production of hot water the dominant load.

The Ecodan QUHZ operates with a market leading low noise output and built in energy monitoring as standard. The thermal store has been specifically designed to work with this system, giving high hot water output without the need to pasteurise the water.

Key Features

- High efficiency hot water heating performance
- Class leading low noise operation
- Energy monitoring as standard
- No stored water, no risk of legionella
- High hot water capacity for larger dwellings
- Pre-plumbed and wired for faster installation
- Compatible with Mitsubishi Electric wireless room controllers
- MELCloud Wi-Fi control available

Application Examples

- New Build UK homes
- Cafes and Restaurants
- Dental / Doctor's Surgeries



Certificate Number: MCS-1490322
Product Type: Heat Pump
Product Reference: QUHZ-W40VA

OUTDOOR UNIT		QUHZ-W40VA
HEAT PUMP COMBINATION HEATER - 55°C	ErP Rating	A+
	η_{s}	117%
	SCOP	2.90
HEAT PUMP COMBINATION HEATER - Large Profile ¹	ErP Rating	A
	η_{wh}	129%
	COP	3.00
HEATING ² (A-3/W55)	Capacity (kW)	4.32
	Power Input (kW)	2.18
	COP	1.98
OPERATING AMBIENT TEMPERATURE (°C DB)		-15 ~ +35°C
SOUND PRESSURE LEVEL AT 1M (dBA) ³		43
SOUND POWER LEVEL (dBA) ⁴		53
WATER DATA	Pipework Size (mm)	15
	Flow Rate (l/min)	3 to 8
DISTANCE BETWEEN OUTDOOR UNIT AND THERMAL STORE (M) DIMENSIONS (mm)	Height Difference	5
	Piping Length	15
DIMENSIONS	Width	809+70 ⁵
	Depth	300+20 ⁵
	Height	715
WEIGHT (kg)		57
ELECTRICAL DATA		Powered from indoor unit

THERMAL STORE		EHPT20Q-VM2EA
NOMINAL THERMAL STORE WATER VOLUME (LITRES)		200
WATER TEMPERATURE RANGE	DHW Mode (°C)	40-70°C
	Space Heating Mode (°C)	25-60°C
MECHANICAL ZONES		DHW and 1 Heating Zone (2 Zone capability with 3rd party 2-port valves)
OPERATING AMBIENT TEMPERATURE (°C DB)		0 ~ +35°C (RH<80%)
SOUND PRESSURE LEVEL AT 1M (dBA)		30
SOUND POWER LEVEL (dBA) ⁴		40
WATER DATA	Primary Pump	Grundfos Solar PML 25-145 180
	Sanitary Hot Water Pump	Grundfos Solar PML 25-145 180
	Connection Size (mm) Heating / DHW	22 / 22
	Primary Expansion Vessel (Litres)	18
	Charge Pressure (MPa (Bar))	0.1 (1)
WATER SAFETY DEVICES	Pressure relief valve (Mpa (Bar))	0.3 (3) - 2 No. devices
	Flow sensor (supplied)	Min. flow 1.3 L/min
	Manual reset thermostat	85°C
DIMENSIONS (mm)	Width	595
	Depth	680
	Height	1600
WEIGHT EMPTY / FULL (kg)		77 / 283
ELECTRICAL DATA	Electrical Supply	220-240v, 50Hz
	Phase	Single
	Maximum Running Current (A)	15
	Fuse Rating - MCB Sizes (A) ⁶	20
OPTIONAL SIMPLIFIED WIRELESS ROOM THERMOSTAT AND WIRELESS RECEIVER		PAR-WT50-E Controller and PAR-WR51-E Receiver

¹ Combination with EHPT20Q-VM2EA Thermal Store.

² Under normal heating conditions at outdoor temp: -3°CDB / -4°CWB, outlet water temp 55°C, inlet water temp 47°C.

³ Under normal heating conditions at outdoor temp: 7°CDB / 6°CWB, outlet water temp 55°C, inlet water temp 47°C as tested to BS EN14511.

⁴ Sound power level tested to BS EN12102.

⁵ Grille or pipe cover.

⁶ MCB Sizes BS EN60898-2 & BS EN60947-2.

η_{s} is the seasonal space heating energy efficiency (SSHEE) η_{wh} is the water heating energy efficiency

Ecodan Split Air Source Heat Pumps



■ PUHZ-SW50VKA(-BS)



■ PUHZ-SW75VHA(-BS)



■ PUHZ-SW120VHA(-BS)

Our range of Ecodan split air source heat pumps includes 5, 7.5 and 12kW sizes. Now with the ability to cascade up to six units of the same output Ecodan split systems offer a capacity range from 5 to 72kW. Designed to suit a wide number of applications, these models offer a viable solution for the varying requirements that domestic and small commercial applications demand.

Key Features

- Split unit allowing water connections to be made internally
- No need for gas supply, flues or ventilation
- Single phase power supply with a low starting current
- Low maintenance and quiet operation
- Operates with outside temperatures as low as -20°C
- Multiple unit connection
- Hybrid function for use with conventional boilers
- 2-zone energy efficient space heating control
- Cascade function for multiple unit control
- Energy monitoring as standard
- Coastal protection models available (-BS)

Application Examples

- The vast majority of UK homes
- Small Retail Outlets
- Dental / Doctor's Surgeries
- Public Sector / Commercial Buildings



Certificate Number: MCS-1000000
Product Type: Heat Pumps
Product Reference: PUHZ-SW50VKA(-BS), PUHZ-SW75VHA, PUHZ-SW120VHA



OUTDOOR UNIT		PUHZ-SW50VKA(-BS)	PUHZ-SW75VHA(-BS)	PUHZ-SW120VHA(-BS)
HEAT PUMP SPACE HEATER - 55°C	ErP Rating	A++	A++	A++
	$\eta_{s,h}$	125%	127%	125%
	SCOP	3.20	3.26	3.21
HEAT PUMP SPACE HEATER - 35°C	ErP Rating	A++	A++	A++
	$\eta_{s,h}$	163%	154%	162%
	SCOP	4.16	3.92	4.13
HEAT PUMP COMBINATION HEATER - Large Profile ¹	ErP Rating	A	A	A
	$\eta_{s,h}$	98%	93%	99%
	Capacity (kW)	5.25	7.0	11.2
HEATING ² (A-3/W35)	Power Input (kW)	1.84	2.24	3.71
	COP	2.85	3.12	3.02
OPERATING AMBIENT TEMPERATURE (°C DB) ⁷		-15 ~ +35°C	-20 ~ +35°C	-20 ~ +35°C
SOUND PRESSURE LEVEL AT 1M (dBA) ^{3,4}		46	51	54
LOW NOISE MODE (dBA) ^{3,4}		42	48	51
WATER DATA - Water connections made at indoor hydrobox				
DIMENSIONS (mm)	Flow Rate (l/min)	11.8	22.9	45.9
	Width	809+62 ⁵	950	950
	Depth	300	330+30 ⁵	330+30 ⁵
	Height	630	943	1350
WEIGHT (kg)		43	75	118
REFRIGERANT	Type	R410A	R410A	R410A
	Charge (kg) - 10m pipe length	1.4	3.2	4.6
	Pipe Size - Gas/Liquid (mm (in))	12.7 (1/2") / 6.35 (1/4")	15.88 (5/8") / 9.52 (3/8")	15.88 (5/8") / 9.52 (3/8")
	Connection Type	Flared	Flared	Flared
	Max Pipe Length (m)	40	40	75
	Min Pipe Length (m)	2	5	5
	Max Height Difference (m)	30	10	30
	Electrical Supply	220-240v, 50Hz	220-240v, 50Hz	220-240v, 50Hz
ELECTRICAL DATA	Phase	Single	Single	Single
	Nominal Running Current [MAX] (A)	3.8 [13]	8.1 [19]	17.5 [29.5]
	Fuse Rating - MCB Sizes (A) ⁶	16	25	40

¹ Combination with EHST20(D)(C)-MHCW Cylinders

² Under normal heating conditions at outdoor temp: -3°CDB / -4°CWB, outlet water temp 35°C, inlet water temp 30°C

³ Under normal heating conditions at outdoor temp: 7°CDB / 6°CWB, outlet water temp 35°C, inlet water temp 30°C as tested to BS EN14511

⁴ Sound power level of the PUHZ-SW50VKA is 62dBA, PUHZ-SW75VHA2 is 65.6dBA, PUHZ-SW120VHA is 68.8dBA, as tested to BS EN12102

⁵ Galle

⁶ MCB Sizes BS EN60898-2 & BS EN60947-2

⁷ Heating maximum ambient temperature -21°CDB, DHW Hot water maximum ambient temperature -35°CDB

⁸ Electrical cover

$\eta_{s,h}$ is the seasonal space heating energy efficiency (SSHEE) $\eta_{w,h}$ is the water heating energy efficiency



FTC5 Cylinders for Ecordan Split Units



■ EHST20(D)(C)-MHCW

The split cylinders offer a highly adaptable heating solution for retrofit or new build.

Designed specifically by Mitsubishi Electric to operate with the Ecordan split air source heat pump range, the split cylinder provides improved performance and faster heat up times through the use of plate heat exchanger technology. Fast commissioning via an SD card and energy monitoring functions are now included.

Key Features

- No hydrobox required
- Simple graphical control
- Optional 2-zone energy efficient space heating control
- Sleek modern design
- Compatible with Mitsubishi Electric wireless room controllers
- Pre-plumbed and wired for faster installation
- Hybrid function for use with conventional boilers
- SD card commissioning
- Energy monitoring as standard



Manufactured in the UK



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FTC5 Controller – with Energy Monitoring

Mitsubishi Electric's fifth generation controller (FTC5) includes intelligent room temperature control as standard. This together with advanced weather compensation ensures the system delivers efficient, comfortable heating regardless of the season. FTC5 now also includes energy monitoring showing consumed and produced energy.

CYLINDER		EHST20D-MHCW	EHST20C-MHCW
NOMINAL HOT WATER VOLUME (LITRES)		200	200
APPLICABLE OUTDOOR UNIT		PUHZ-SW50VKA(-BS)	PUHZ-SW75VHA(-BS) / PUHZ-SW120VHA(-BS)
HEAT PUMP SPACE HEATER - 55°C	ErP Rating	A++	A++ / A++
HEAT PUMP SPACE HEATER - 35°C	ErP Rating	A++	A++ / A++
HEAT PUMP COMBINATION HEATER - Large Profile	ErP Rating	A	A / A
OPERATING AMBIENT TEMPERATURE (°C DB)		0 ~ +35°C (RH<80%)	0 ~ +35°C (RH<80%)
SOUND PRESSURE LEVEL AT 1M (dBA)		28	28
WATER DATA			
Flow Rate (l/min)		11.8 (SW50)	22.9 (SW75) / 45.9 (SW120)
Primary Pump		Grundfos UPM2 15 70 - 130	Grundfos UPM2 15 70 - 130
Sanitary Hot Water Pump		Grundfos UPSO 15-60 130 CIL2	Grundfos UPSO 15-60 130 CIL2
Connection Size (mm) Heating / DHW		28 / 22	28 / 22
Primary Expansion Vessel (Litres)		12	12
Charge Pressure (MPa (Bar))		0.1 (1)	0.1 (1)
Control Thermistor (°C)		1 - 80	1 - 80
Pressure Relief Valve (MPa (Bar))		0.3 (3)	0.3 (3)
Flow Sensor (minimum flow 5L/min)		Supplied	Supplied
Control Thermistor (°C)		40-70	40-70
Temp and Pressure Relief Valve (°C)/ (MPa (Bar))		90 / 0.7 (7)	90 / 0.7 (7)
DIMENSIONS (mm)			
Width		595	595
Depth		680	680
Height		1600	1600
WEIGHT EMPTY / FULL (kg)		103 / 312	110 / 320
REFRIGERANT			
Type		R410A	R410A
Connection Size - Gas Liquid (mm)(in)		12.7 (1/2") / 6.35 (1/4")	15.88 (5/8") / 9.52 (3/8")
Connection Type		Flared	Flared
Electrical Supply		220-240v, 50Hz	220-240v, 50Hz
Phase		Single	Single
Fuse Rating - MCB Sizes (A) ¹		10	10
Electrical Supply		220-240v, 50Hz	220-240v, 50Hz
Phase		Single	Single
Capacity (kW)		3	3
Max Running Current (A)		13	13
Fuse Rating - MCB Sizes (A) ¹		16	16
MECHANICAL ZONES		DHW and 1 Heating Zone ²	DHW and 1 Heating Zone ²
OPTIONAL SIMPLIFIED WIRELESS ROOM THERMOSTAT AND WIRELESS RECEIVER		PAR-WT50-E Controller and PAR-WR51-E Receiver	

Cylinder includes: Flow Temperature Controller (FTC5) with Main Controller and Temperature Sensors, Pumps & Valves for Zone 1 and DHW use, Flow Sensor, Plate Heat Exchanger, Scale Trap, 3kW Immersion Heater and Expansion Vessel.

¹ MCB Sizes BS EN60908-2 & BS EN60947-2 ² Optional 2 zone accessory pack available



FTC5 Hydroboxes for Ecodan Split Units



■ EHS(D)(C)-MEC

The split hydrobox offers a highly adaptable heating solution for retrofit or new build.

Designed specifically by Mitsubishi Electric to integrate with the Ecodan split air source heat pump range and a third party cylinder, the split hydrobox provides hydraulic components with an advanced simplified graphical user interface and controls. Fast commissioning via an SD card and energy monitoring functions are now included.

Key Features

- Simple graphical control
- 2-zone energy efficient space heating control
- Sleek modern design
- Compatible with Mitsubishi Electric wireless room controllers
- Pre-plumbed and wired for faster installation
- Hybrid function, for use with conventional boilers
- SD card commissioning
- Energy monitoring as standard



Manufactured in the UK



MELCloud™



FTC5 Controller – with Energy Monitoring

Mitsubishi Electric's fifth generation controller (FTC5) includes intelligent room temperature control as standard. This together with advanced weather compensation ensures the system delivers efficient, comfortable heating regardless of the season. FTC5 now also includes energy monitoring showing consumed and produced energy.

HYDROBOX		EHSD-MEC	EHSC-MEC
HEAT PUMP SPACE HEATER - 55°C	ErP Rating	A++	A++ / A++
HEAT PUMP SPACE HEATER - 35°C	ErP Rating	A++	A++ / A++
OPERATING AMBIENT TEMPERATURE (°C DB)		0 ~ +35°C (RH<80%)	0 ~ +35°C (RH<80%)
APPLICABLE OUTDOOR UNITS		PUHZ-SW50VKA(-BS)	PUHZ-SW75VHA(-BS) / PUHZ-SW120VHA(-BS)
SOUND PRESSURE LEVEL AT 1M (dBA)		28	28
WATER DATA	Flow Rate (l/min)	11.8 (SW50)	22.9 (SW75) / 45.9 (SW120)
	Pump	Grundfos UPM2 15 70 - 130	Grundfos UPM2 15 70 - 130
	Connection Size (mm)	28	28
	Charge Pressure (MPa (Bar))	0.1 (1)	0.1 (1)
WATER SAFETY DEVICES	Control Thermistor (°C)	1 - 80	1 - 80
	Pressure Relief Valve (MPa (Bar))	0.3 (3)	0.3 (3)
	Flow Switch	Supplied	Supplied
DIMENSIONS (mm)	Width	530	530
	Depth	360	360
	Height	800	800
WEIGHT EMPTY / FULL (kg)		38 / 44	42 / 49
REFRIGERANT	Type	R410A	R410A
	Connection Size - Gas/Liquid (mm (in))	12.7 (1/2") / 6.35 (1/4")	15.88 (5/8") / 9.52 (3/8")
	Connection Type	Flared	Flared
ELECTRICAL DATA	Electrical Supply	220-240V, 50Hz	220-240V, 50Hz
	Phase	Single	Single
	Fuse Rating - MCB Sizes (A)*	10	10
OPTIONAL SIMPLIFIED WIRELESS ROOM THERMOSTAT AND WIRELESS RECEIVER		PAR-WT50-E Controller and PAR-WR51-E Receiver	

Hydrobox includes: Flow Temperature Controller (FTC5) with Main Controller and Temperature Sensors, Water Circulation Pump and Flow Sensor.

*1 MCB Sizes BS EN60898-2 & BS EN60947-2

FTC2B Flow Temperature Controller



■ PAC-IF032B-E

The FTC2B has been developed to allow the Ecodan PUHZ range to interface with third party or BEMS (Building Energy Management System) controls.

A combination of volt free and voltage inputs allow the Ecodan PUHZ monobloc range to be used in applications where only simple on/off and temperature control is required.

Functions that can be controlled by third party controls:

- On/Off heating mode
- On/Off heating ECO mode
- On/Off hot water mode
- On/Off holiday mode
- On/Off legionella mode
- Change water flow temperature

Functions that can be monitored by third party controls:

- Unit running
- Error
- Defrost

The ability to interface with third party controls opens up a huge number of application opportunities. Many processes simply require a heat source that provides hot water, without polished end user controls. The FTC2B controller allows the Ecodan PUHZ to be used in these applications. FTC2B inputs and outputs can be used in conjunction with local BEMS.

Application Examples

- Leisure centres
- Agriculture
- Industrial process heating
- Under soil heating

FTC2B		PAC-IF032B-E
Dimensions (mm)	Width	336
	Depth	69
	Height	278
Weight (kg)		2.4
Operating Ambient Temperature (°C DB)		0~+35°C (RH<80%)
Electrical Data	Electrical Supply	Powered from outdoor unit (240v)
	Phase	Single



Mobile control and monitoring of your Mitsubishi Electric Ecodan systems



MELCloud is a Cloud based solution for controlling your Mitsubishi Electric Ecodan systems either locally or remotely by PC, Mac, Tablet or Smartphone via the Internet.

Set up and remote operation of your Ecodan heating system via MELCloud is simple and straight forward. All you need is a wireless connection in your home or building where the Ecodan is located and an internet connection on your mobile or fixed device. To set up the system, the router and the Ecodan Wi-Fi interface need pairing and this is done simply and quickly via the WPS button found on all mainstream routers.

Key Features

- View electrical energy consumed and heat energy produced
- View and control your heating and hot water from anywhere in the world
- Holiday mode
- Set up of 7 day weekly schedule
- Temperature history reports
- Operation mode reports
- Live weather feed at location of Ecodan
- Compatible with Apple, Android, Windows and Blackberry operating systems
- Works on any PC / Mac / Tablet / Smartphone
- Share / restrict access and control of the Ecodan system



Supported Ecodan Models

All **Ecodan FTC5** systems have energy monitoring functionality and the ability to connect to MELCloud. A PAC-WF010-E Wi-Fi Interface is required to use MELCloud.



■ PAC-WF010-E

Supported Hardware / Software

Tablets (Apps or WebClient)

Apple iPad / iPad mini
Samsung Galaxy Tab / Note
Google Nexus
Dell Latitude 10
Microsoft Surface
BlackBerry PlayBook

Smartphones (Apps or WebClient)

Apple iPhone
Samsung Galaxy S
Google Nexus
Nokia Lumia
BlackBerry Z10

Operating Systems

Android
Apple iOS / OS
Microsoft Windows
BlackBerry

Internet Browsers (WebClient only)

Microsoft Internet Explorer
Google Chrome
Apple Safari
Mozilla Firefox
Opera

Wi-Fi Interface

PAC-WF010-E

DESCRIPTION	Wi-Fi Interface
CONNECT TO	Indoor Unit
MAX NUMBER OF UNITS	1
COMPATIBILITY	Ecodan FTC5
POWER SUPPLY	From indoor unit
DIMENSIONS (WxDxH) mm	88 x 18.5 x 49
CONTROL On/Off	✓
Mode	✓
Heating Setpoint	✓
Hot Water Boost	✓
2-Zone Control	✓
Holiday Mode	✓
Timer	✓
Frost Protection	✓
MONITOR On/Off	✓
Mode	✓
Heating Setpoint	✓
Tank Temperature	✓
Tank Target Temperature	✓
Outside Temperature	✓
Fault Codes	✓
Consumed Electrical Energy	✓ (not EMP1)
Produced Heat Energy	✓ (not EMP1)

Please Note:

This is not definitive list of all compatible devices, other similar devices which use supported Operating Systems or Internet Browsers should also work either via dedicated Apps or via Web Browser / WebClient options. Please note that user experience may vary slightly depending on hardware and software combination.

Energy Monitoring Packs

Mitsubishi Electric has developed Energy Monitoring Packs to suit every domestic application, from hybrid through to full RHI Metering and Monitoring Service Packs, we have a pack to suit. Together with MELCloud we offer market leading metering, monitoring and control.

PACKS	Pack Code	Contents	Resolution / Application
Energy Monitoring Pack One	EMP1	Free inbuilt energy monitoring	Calculated estimate of nearest kilowatt hour (kWh). This pack is ideal for end user guidance.
Energy Monitoring Pack Two	EMP2	2 x Measuring Instrument Directive (MID) approved electric meters	Records and measures to 1 pulse per watt hour (Wh) ensuring accurate energy consumption figures. This pack is ideal for users wanting exact energy consumption, e.g. Housing Associations.
Energy Monitoring Pack Three - Monobloc	EMP3-M	2 x MID approved electric meters. 1 x MID approved heat meter. PAC-WF010-E Wi-Fi interface and 1 years rolling data storage	Records and measures to 1 pulse per watt hour (Wh) for both electricity consumed and heat produced. This pack is RHI MMSP compliant, which allows additional RHI payments to be claimed.
Energy Monitoring Pack Three - Split	EMP3-S	2 x MID approved electric meters. 1 x MID approved heat meter. PAC-WF010-E Wi-Fi interface and 1 years rolling data storage	Records and measures to 1 pulse per watt hour (Wh) for both electricity consumed and heat produced. This pack is RHI MMSP compliant, which allows additional RHI payments to be claimed.
Energy Monitoring Pack - Hybrid-Monobloc	EMPH-M	1 x MID approved heat meter	Records and measures to 1 pulse per kilowatt hour (kWh). This pack is for hybrid systems requiring metering to comply with the RHI.
Energy Monitoring Pack - Hybrid-Split	EMPH-S	1 x MID approved heat meter	Records and measures to 1 pulse per kilowatt hour (kWh). This pack is for hybrid systems requiring metering to comply with the RHI.

Energy Monitoring Packs Summary

INCLUDED	EMP1	EMP2	EMP3-M	EMP3-S	EMPH-M	EMPH-S
User display of consumed / produced energy	Yes	Yes	Yes	Yes	Yes	Yes
2 x Electric Meters	No	Yes	Yes	Yes	No	No
Heat Meter - 1 pulse per Wh	No	No	Yes	Yes	No	No
Heat Meter - 1 pulse per kWh	No	No	No	No	Yes	Yes
Wi-Fi Interface	No	Optional	Yes	Yes	Optional	Optional
MMSP compliant	No	No	Yes	Yes	No	No



Accessories



■ PAR-WT50-E



■ PAR-WR51-E



■ FTC5 Controller



■ PAC-SH71DS-E

Wireless Remote Controller & Receiver

PAR-WT50-E / PAR-WR51-E

- Up to 8 wireless controllers can be used per system - giving better control of a building, allowing different set points per room.
- Temperature display every 0.5°C - allowing the temperature to be set to minimum increments for maximum user comfort.
- Load and Weather Compensation - This function allows the system to learn how the building is reacting to the heating system and adjust accordingly to get the best possible efficiency, whilst still delivering high user comfort levels.
- Hot water button (DHW) - allowing the hot water to be switched on and off if heating is required.
- 2-zone control - ideal for properties with 2 heating zones, i.e, radiators upstairs, underfloor heating downstairs.
- Holiday mode - enabling the user to quickly and easily set the system on to a lower energy saving mode with the touch of a single button.

FTC5 Cascade, Master & Slave Controllers

- Up to 6 units are able to be controlled via a single controller - providing ease of control on multiple unit systems.
- Rotation control - unit with the least logged run time will operate first, saving energy and even usage amongst multiple systems.
- Back-up control - another unit will start if one fails, making sure that heating is still operational at all times.
- Staggered 5 minute start - delayed start-up intervals to ensure no surge of power on multiple unit systems.
- Multiple unit operation dependant on 3 different parameters for maximum running efficiency.

Drain Socket Set PAC-SH71DS-E

- Simple to install and made from flexible rubber, ensuring a tight fit and no leakage, even in extreme weather conditions.
- Allows capping of drain holes and drainage from one outlet - especially useful for wall mounted units so no condensate drips from above.

2 Zone Packs 2ZONEP1 / 2ZONEP2

- 2 Zone Pack 1 - suitable for 2 zone applications where the temperature of both zones is the same. Pack contains 1 x 15-60 pump, isolation valves and standard flow and return sensors for each zone
- 2 Zone Pack 2 - suitable for 2 zone applications where the temperature of each zone is different. Pack contains 1 x 15-60 pump, isolation valves, mixing valve / actuator and standard flow and return sensors for each zone

Responsible, sustainable manufacturing



As a leading provider of environmental technologies, Mitsubishi Electric prides itself on using responsible, sustainable manufacturing processes that take energy use, efficiency and the impact on the environment very seriously.

Our production facilities are committed to sustainable business practices such as energy and resource efficiency, minimising ecological impacts and reducing greenhouse gas emissions.

In line with our aim to improve all round performance and energy efficiency throughout all our operations, we set and adhere to the highest environmental standards to protect the world in which we live.

Global Environmental Vision 2021

Mitsubishi Electric's Global Environmental Vision 2021 sets a goal for a lower emission future that influences all our policy decisions.

mitsubishielectric.com/eco

Green Gateway

Green Gateway is Mitsubishi Electric Living Environmental System's commitment to the environment. It strives to instill positive changes in Mitsubishi Electric's own operations as well as seeking to influence those of its customers.

greengateway.mitsubishielectric.co.uk



Quality assured manufacturing

Mitsubishi Electric's manufacturing facility in Livingston, Scotland produces Ecodan air source heat pumps, controls and cylinders for the UK and European markets.

The production facility, custom-built by the company in 1994, currently employs 420 staff and includes specially adapted and scalable production lines for Ecodan air source heat pumps, a new cylinder and a purpose built Ecodan testing facility.

Mitsubishi Electric's manufacturing plants are all ISO14001 and ISO9001 registered, an international benchmark ensuring we meet and continually improve upon quality and environmental standards.

Mitsubishi Electric is committed to lowering its own production emissions levels and those generated by its equipment during the product's lifetime. Our Green Gateway philosophy strives to improve energy efficiency throughout the UK, encouraging businesses to take a more responsible approach to energy use, in order to achieve climate goals. We also partner with Sustainable Energy Europe, whose aim is to raise awareness of energy use within Europe.

Quiet Mark

The Ecodan range is the first air source heat pump to receive the official backing of the Noise Abatement Society which has awarded it the new 'Quiet Mark' of approval.

quietmark.co.uk

The Microgeneration Certification Scheme

The MCS certifies microgeneration technologies used to produce electricity and heat from renewable sources. It is also linked to financial incentives which include the Renewable Heat Incentive (RHI). The complete range of Ecodan air source heat pumps has received full MCS accreditation.

microgenerationcertification.org



Make a world of difference with Ecodan



Ecodan has the high level of pre-sales and after sales service you'd expect from a leading manufacturer such as Mitsubishi Electric.

As the demand for renewable solutions grows, we recognise that our continued success relies on our satisfied customers experiencing high performance systems that are efficient, effective and reliable. By investing 5% of our total turnover in research and development, we aim to deliver renewable solutions that will do just that.

Heating Partners

Mitsubishi Electric operates a Partner Programme designed to raise industry standards and ensure customers receive a consistent, professional service on which they can rely.

For further information and to find your nearest Heating Partner please email: Partner@meuk.mee.com

In depth training

Mitsubishi Electric provides high level training at state-of-the-art facilities across the UK. The in-depth programme covers all aspects of design, installation and maintenance to ensure its installers are fully qualified to gain optimum performance from every Ecodan system.

Ecodan is offered with a full warranty

Every Ecodan air source heat pump benefits from a minimum 3 year warranty as standard, subject to the following conditions:

- The Ecodan purchase and installation is registered with Mitsubishi Electric
- The Ecodan must be installed and commissioned by a Heating Partner
- Annual maintenance must be carried out and reports made available to Mitsubishi Electric upon request



Choosing Ecodan from Mitsubishi Electric can help make a world of difference to your energy use today and beyond

Award winning Ecodan from Mitsubishi Electric

National ACR Heat Pump Awards 2016 - Heat Pump Product of the Year (Winner)

National ACR Heat Pump Awards 2016 - In-situ Monitoring (Winner)

RAC Cooling Industry Awards 2015 - Heat Pump Product of the Year (Winner)

National Heat Pump Awards 2014 - Domestic Ground/Water Installation of the Year (Winner)

National Heat Pump Awards 2014 - Ancillary Product Innovation of the Year - MELCloud (Winner)

H&V News Awards 2014 - Private Renewable Project of the Year (Winner)

Climate Week Awards 2014 - Best New Technology (Winner)

National Home Improvement Council Awards 2014 - Best Home Energy Solution (Winner)

National Heat Pump Awards 2013 - Commercial Air Source Installation of the Year (Winner)

National Heat Pump Awards 2013 - Training Excellence - Ecodan Homeowner Portal (Highly Commended)

Micropower Awards 2012 - Manufacturer of the Year (Winner)

National Heat Pump Awards 2012 - Product of the Year - Ecodan CAHV (Winner)

Professional Heating and Plumbing Installer Awards 2012 - Top Product 2011 - Ecodan (Winner)

National Heat Pump Awards 2011 - Installation of the Year, Domestic Air Source Heat Pump (Winner)

Scottish VIBES Awards 2010 - M-ACE and Ecodan (Winner)

Sustain Magazine Awards 2010 - Ecodan (Finalist for Product of the Year)

Micropower Awards 2009 - Highly Commended

Rushlight Awards 2009 - Ground & Air Source Power Award

Energy Institute Awards 2008 - Technology Award

Interbuild Awards 2008 - Building Services Product Award

Environment & Energy Awards 2008 - The Environment Energy Product/Service Award

Mitsubishi Electric are committed to promoting the use of renewable energy technologies throughout the industry and are pleased to support the following organisations:

- Federation of Environmental Trade Associations (FETA)
- Micropower Council
- Heating and Hot Water Industry Council (HHIC)
- Heat Pump Association (HPA)
- Heating and Ventilating Contractors' Association (HVCA)
- National Energy Action (NEA)
- Chartered Institute of Building Services Engineers (CIBSE)
- Building Services research and Information Association (BSRIA)
- Association of Plumbing and Heating Contractors (APHC)
- National Self Build Association (NaSBA)





Telephone: 01707 278666

After Sales Service: 0161 866 6089

Technical Help - option 4

Warranty - option 3

Training - option 6 followed by option 1

email: heating@meuk.mee.com

web: heating.mitsubishielectric.co.uk

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